



# CBP Link Bus Operator User Guide

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February 26, 2026

U.S. Customs and  
Border Protection

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CBP Link is a mobile application that serves as a single portal to a variety of CBP services. Through a series of guided questions, the app will direct each type of user to the appropriate services based on their needs.

This user guide will walk you through the major features of the CBP Link application, focusing solely on the Bus Operator persona.

To Access CBP Link  
Download CBP Link™ from the Apple App Store or Google Play Store.



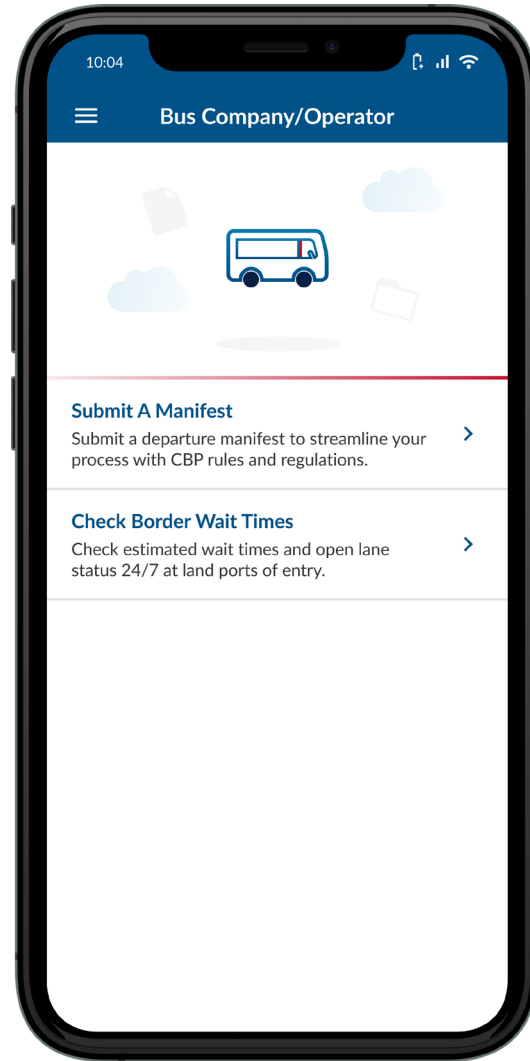
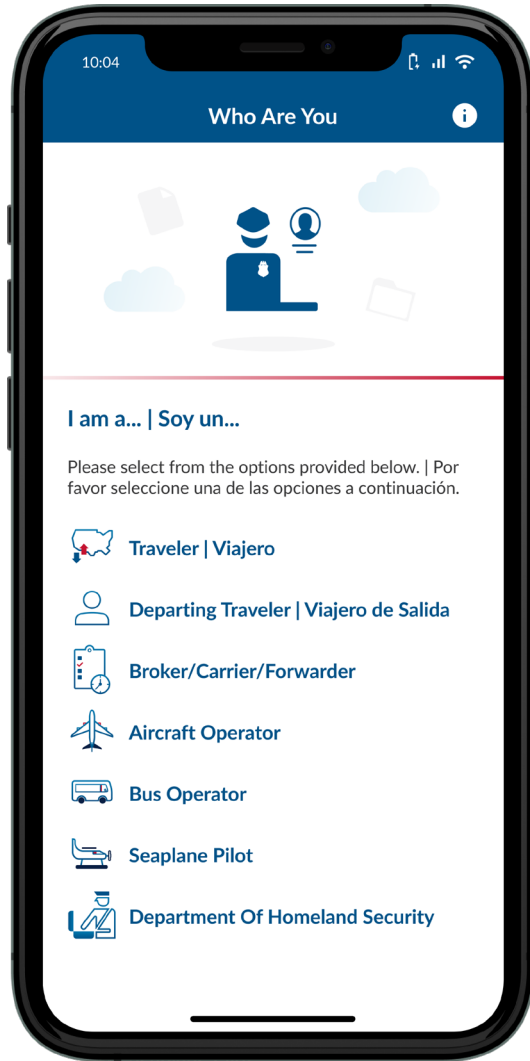
Questions? Contact us at: [CBPLink@cbp.dhs.gov](mailto:CBPLink@cbp.dhs.gov)

Sign in with Login.gov  
The app will redirect to login.gov where you can either create an account or login to an existing account.



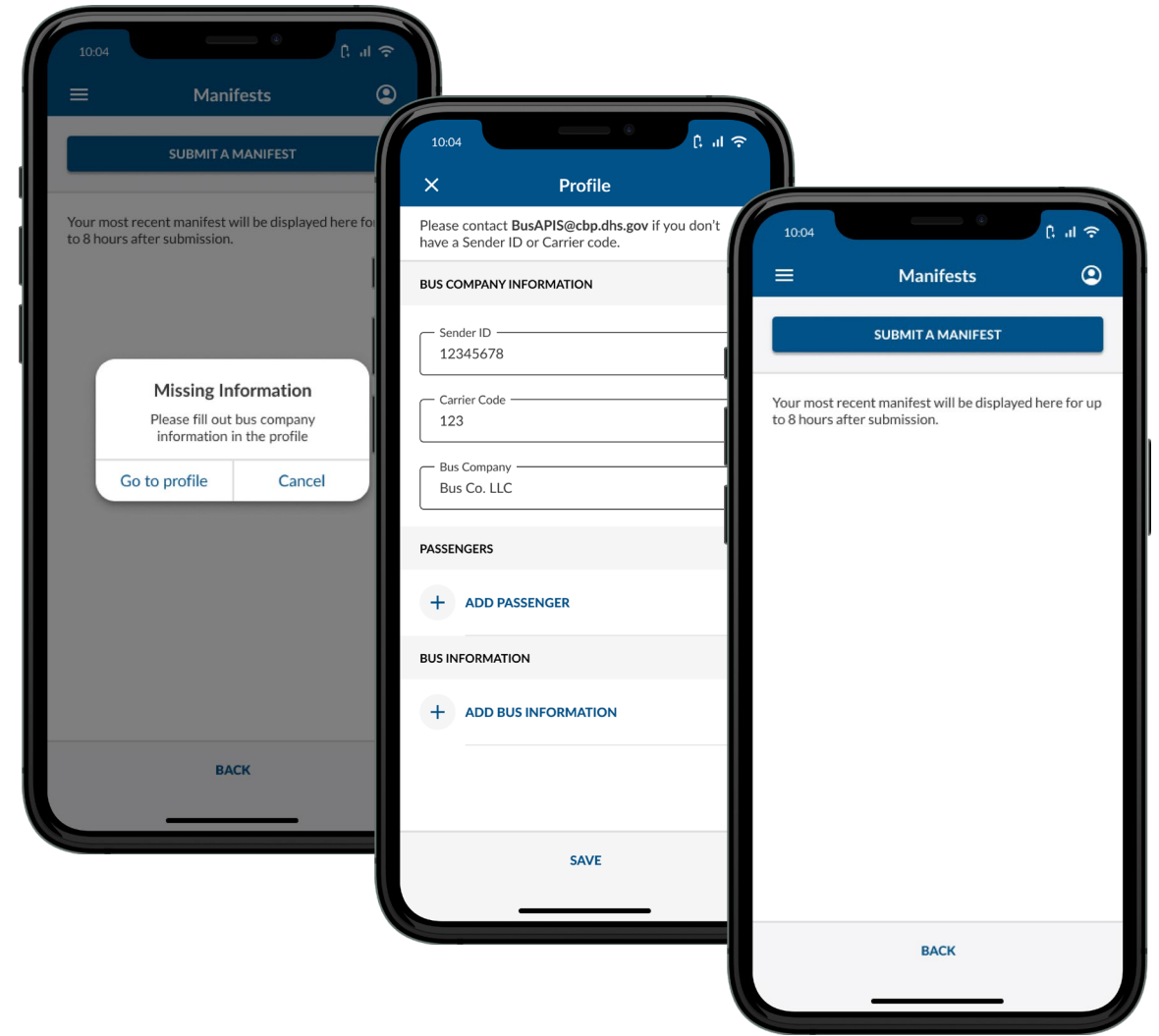
## 1) Who Are You

To begin, select “Bus Operator”, then select “Submit A Manifest.”



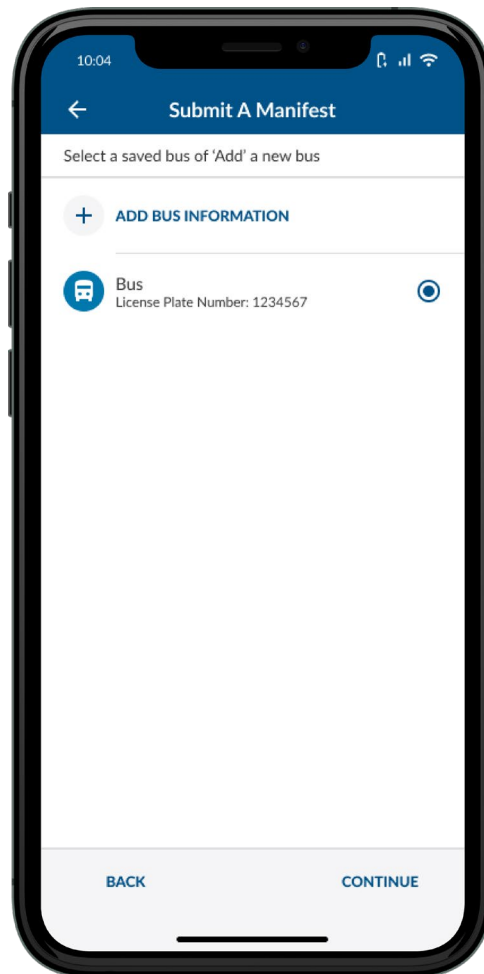
## 2) Profile (Add Bus Company Information)

If prompted, select "Go to profile", fill out the fields under Bus Company Information and select "Save". Then select "Submit A Manifest".



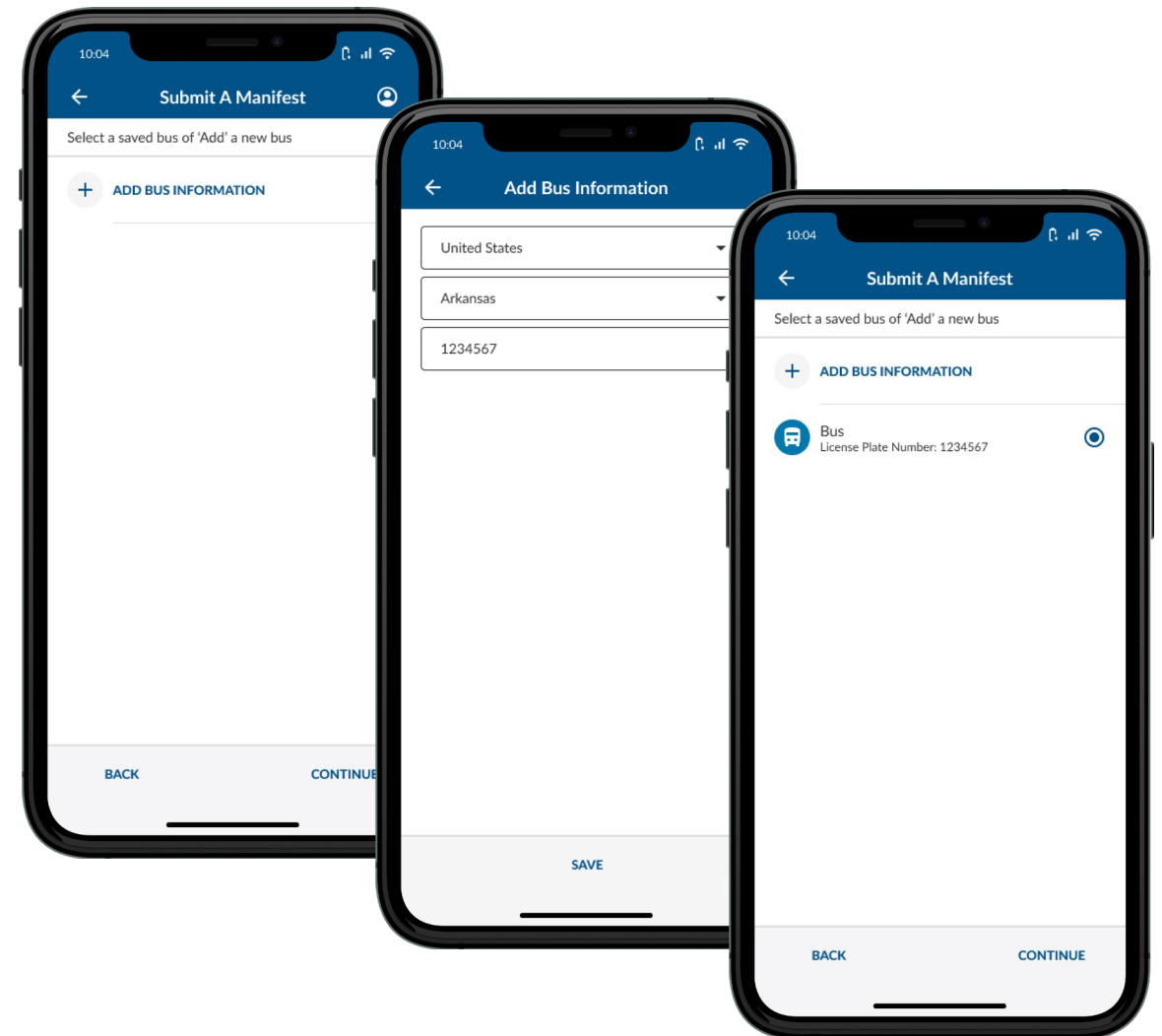
### 3) Bus Information

Select a previously added bus and select "Continue" and skip to Step 5 -OR- to add a new bus proceed to Step 4.



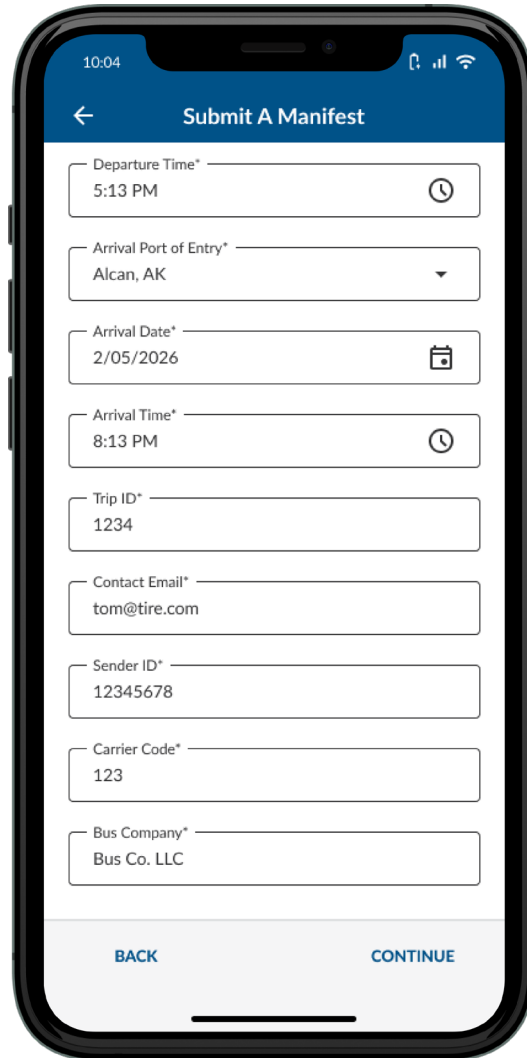
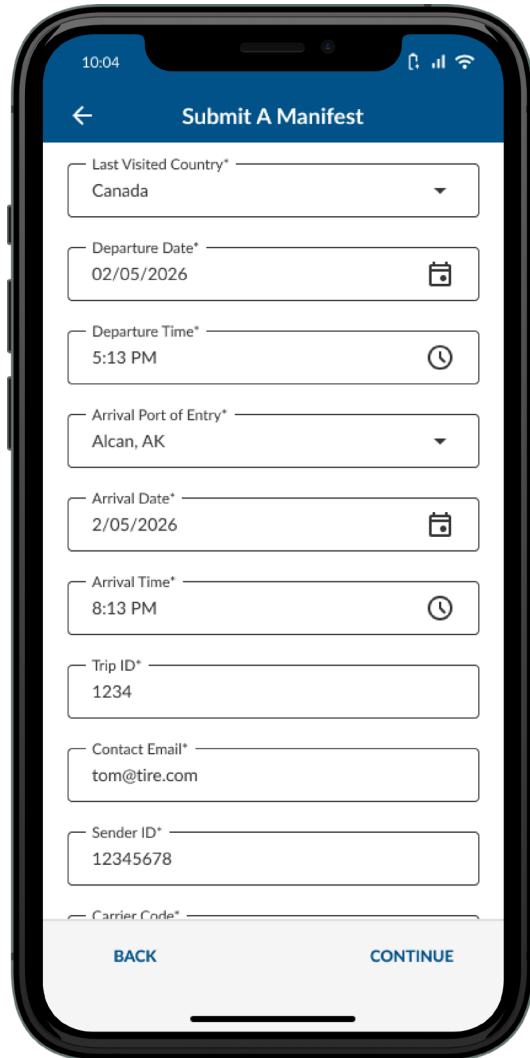
### 4) Add Bus Information

Select "Add Bus Information", fill out the required fields and select "Save." Then select the newly added bus and select "Continue".



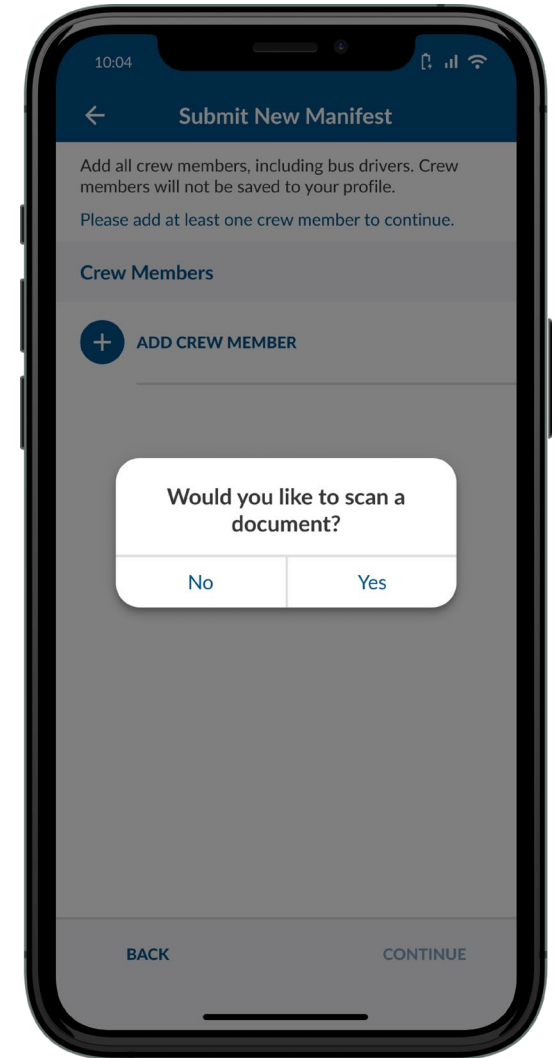
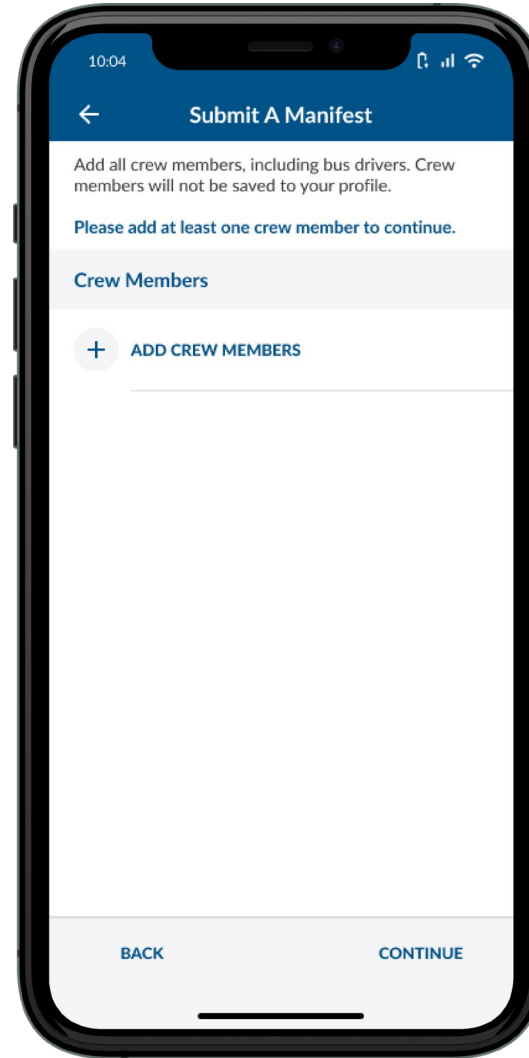
## 5) Submit A Manifest

Fill out the required fields and select "Continue".



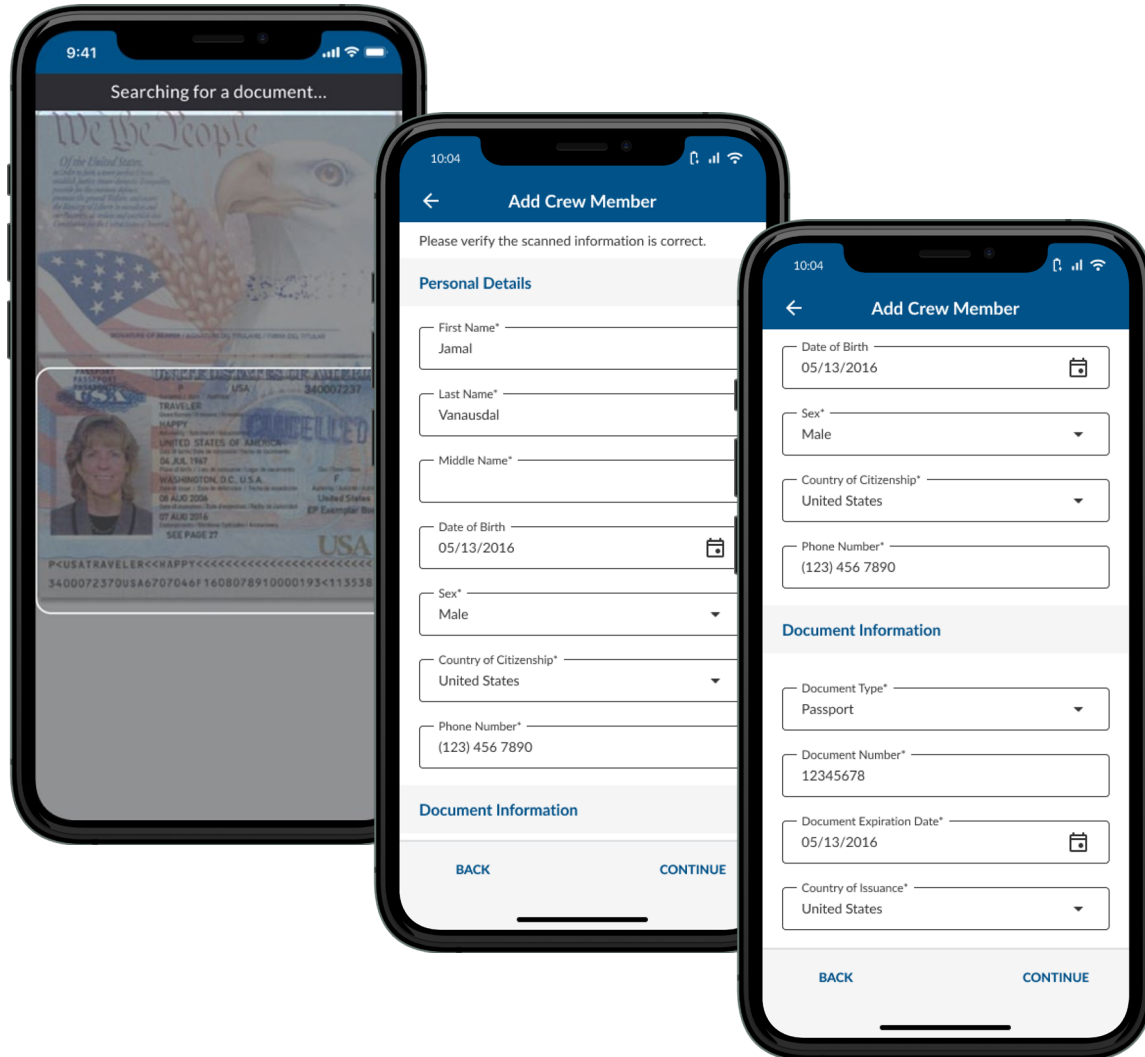
## 6) Add Crew Member

Select "Add Crew Member" and either scan a document (7a) or manually enter a crew member's information (7b).



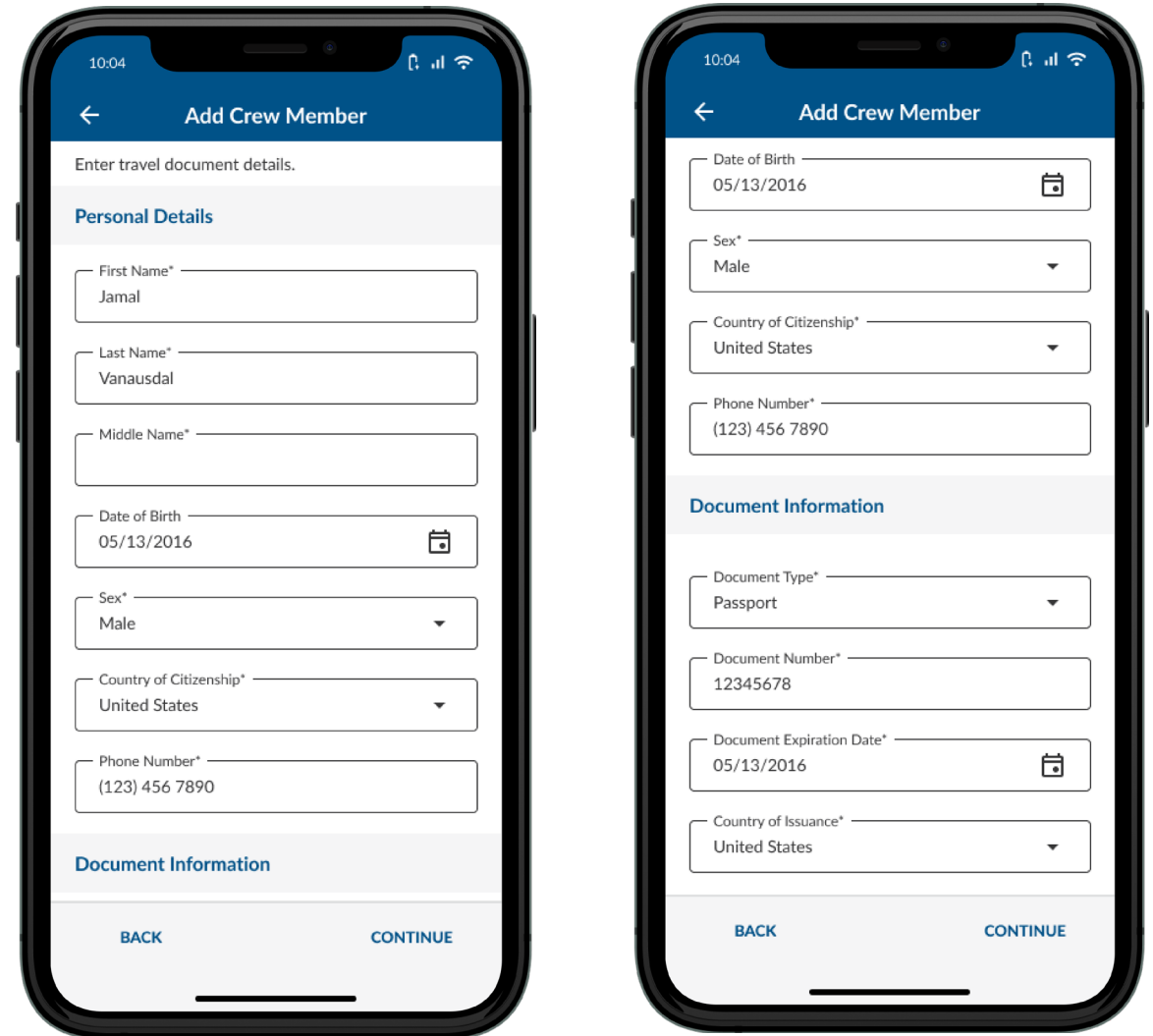
## 7a) Scan Document (Add Crew Member)

Scan crew member's document, verify the information is correct, and select "Continue".



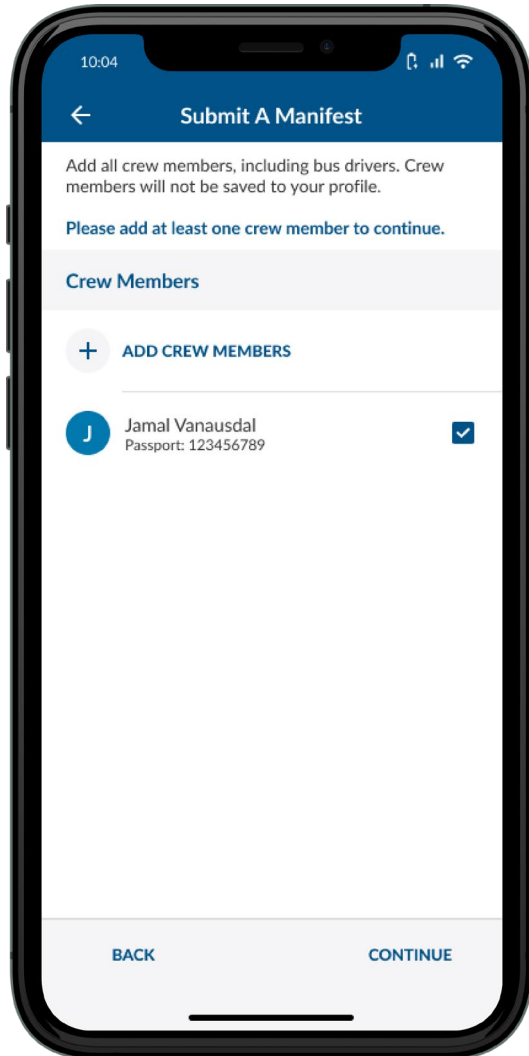
## 7b) Manually Input (Add Crew Member)

Manually input crew member's information, verify the information is correct, and select "Continue".



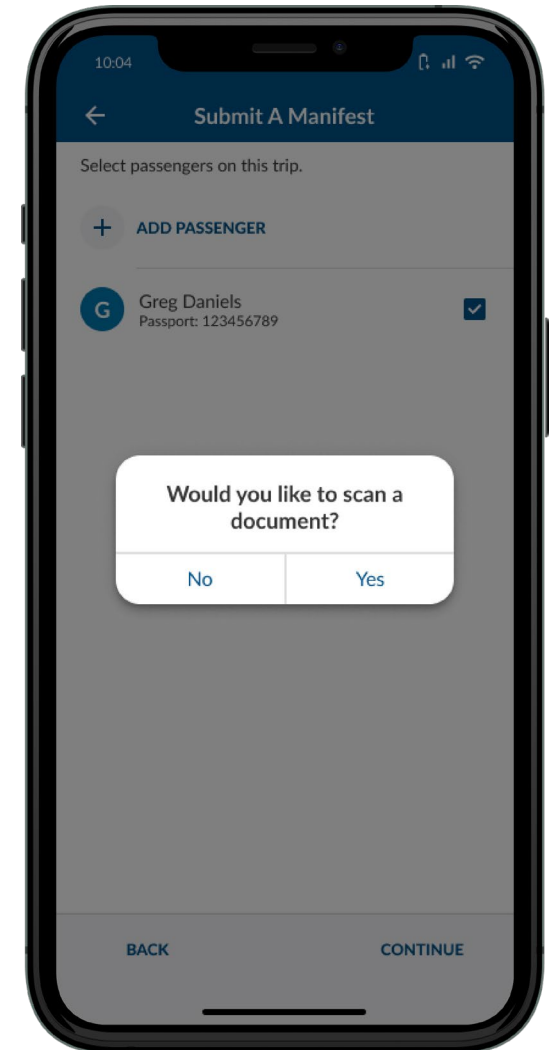
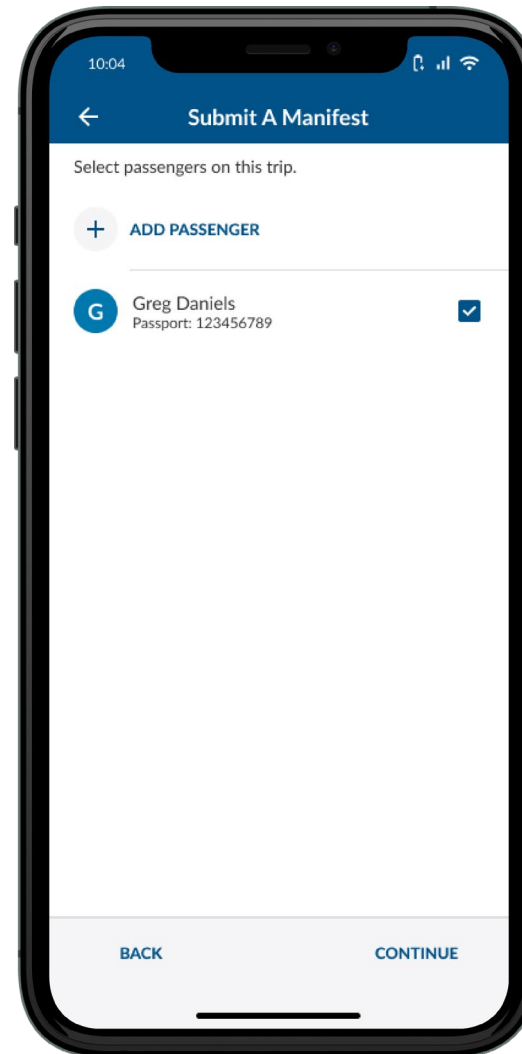
## 8) Crew Members

Repeat Steps 6-7 as needed until all crew members have been added, then select "Continue".



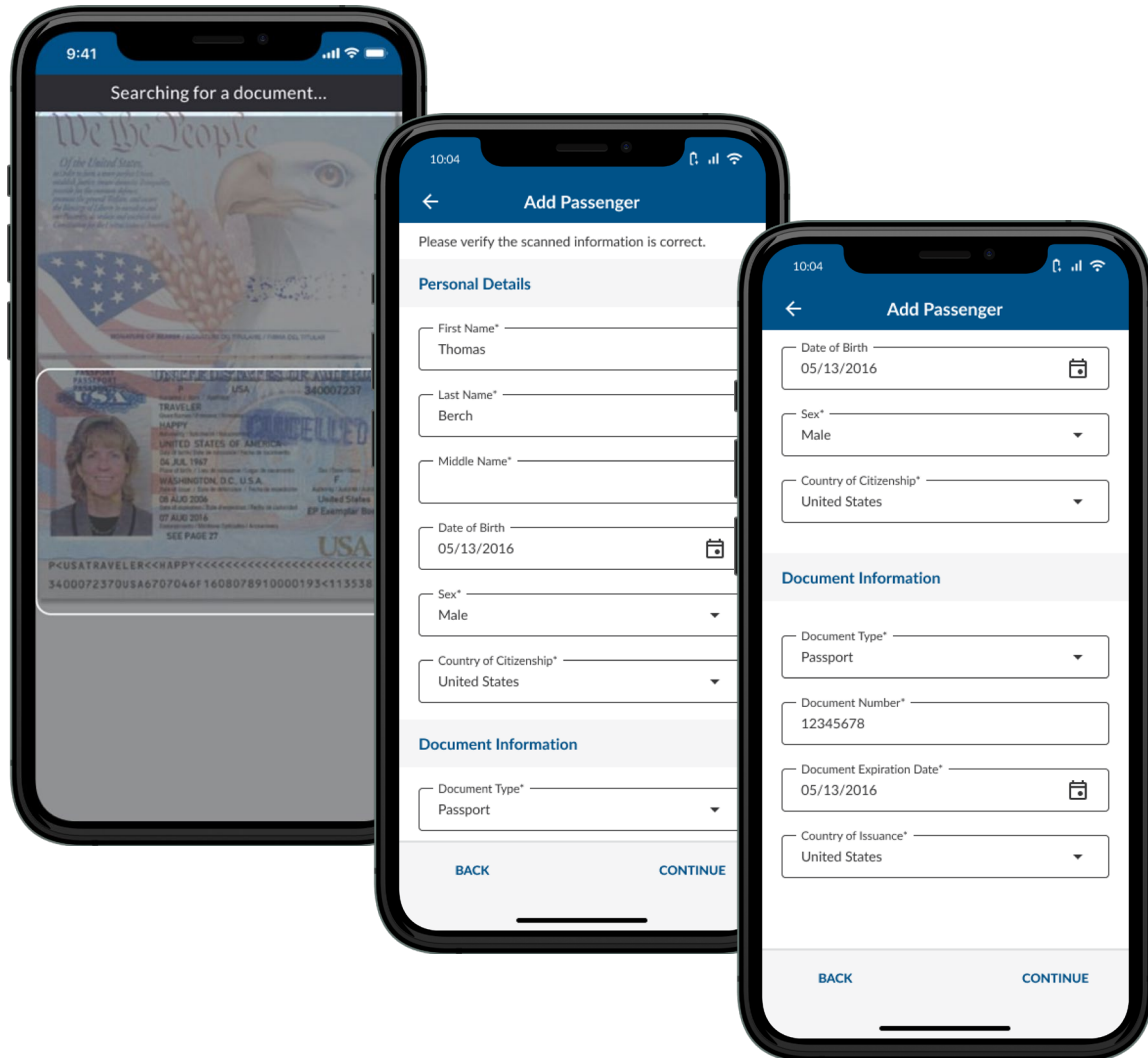
## 9) Add Passenger

Select previously added passengers and select "Continue" and skip to Step 11 -OR- select "Add Passenger" and either scan a document (10a) or manually enter a passenger's information (10b).



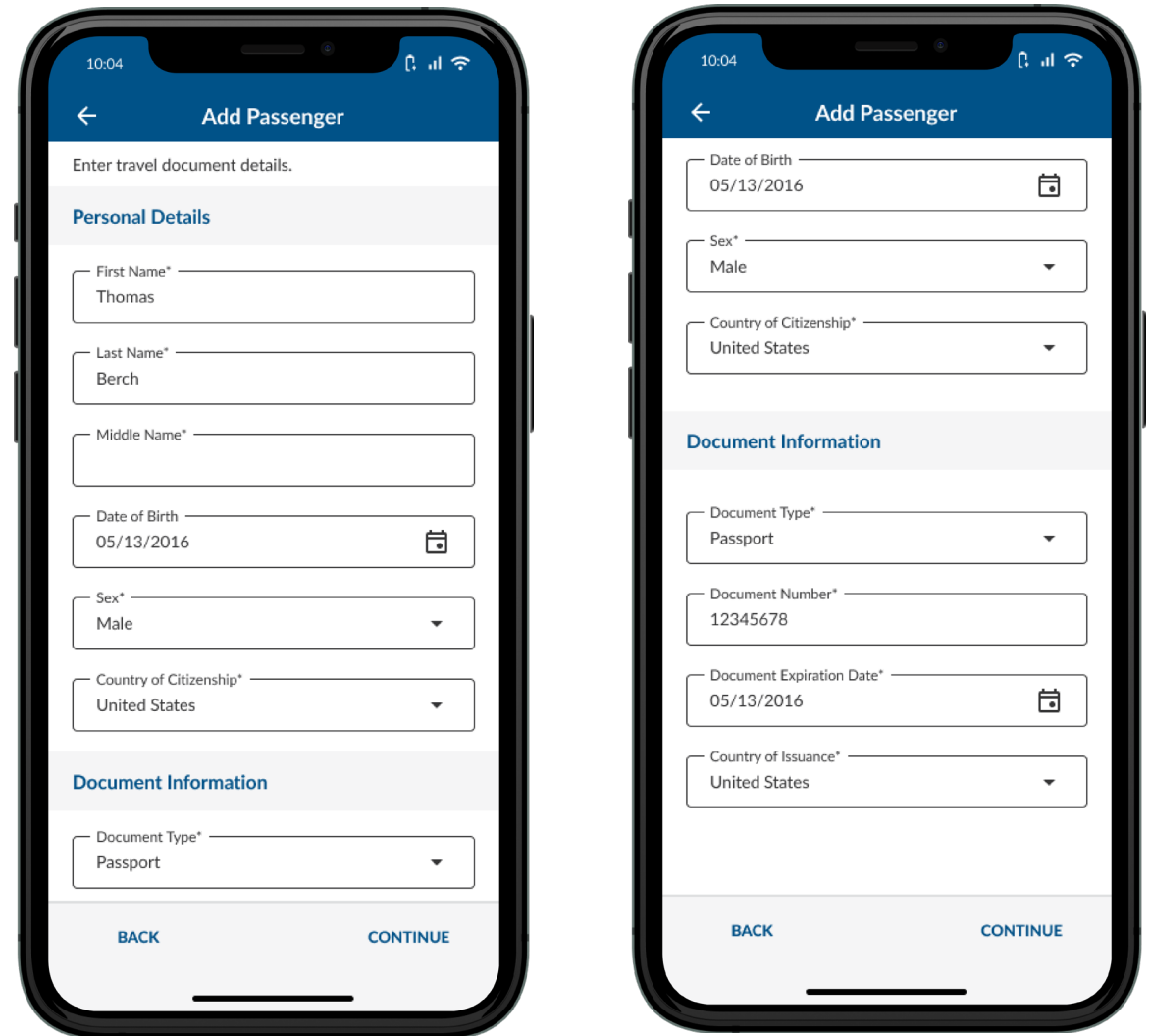
## 10a) Scan Document (Add Passenger)

Scan passenger's document, verify the information is correct, and select "Continue".



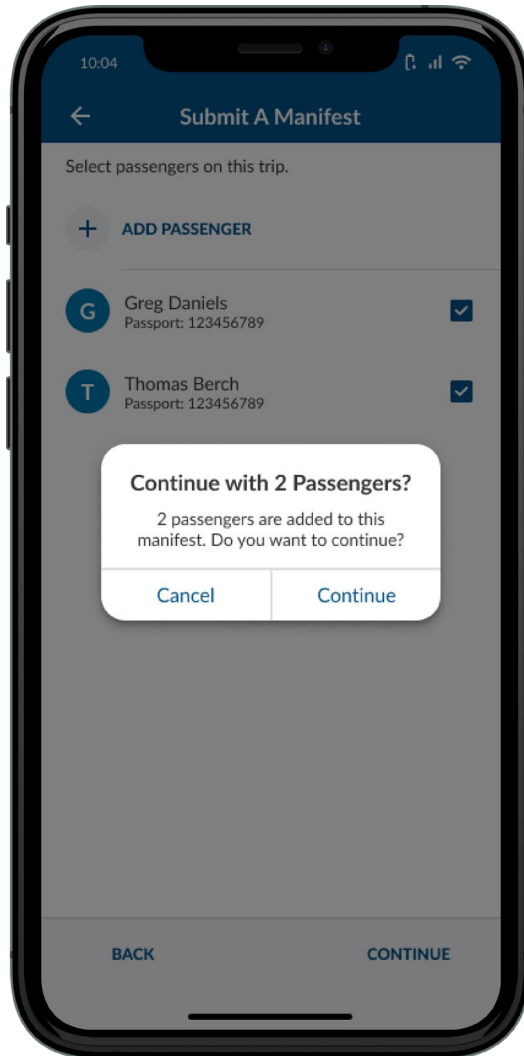
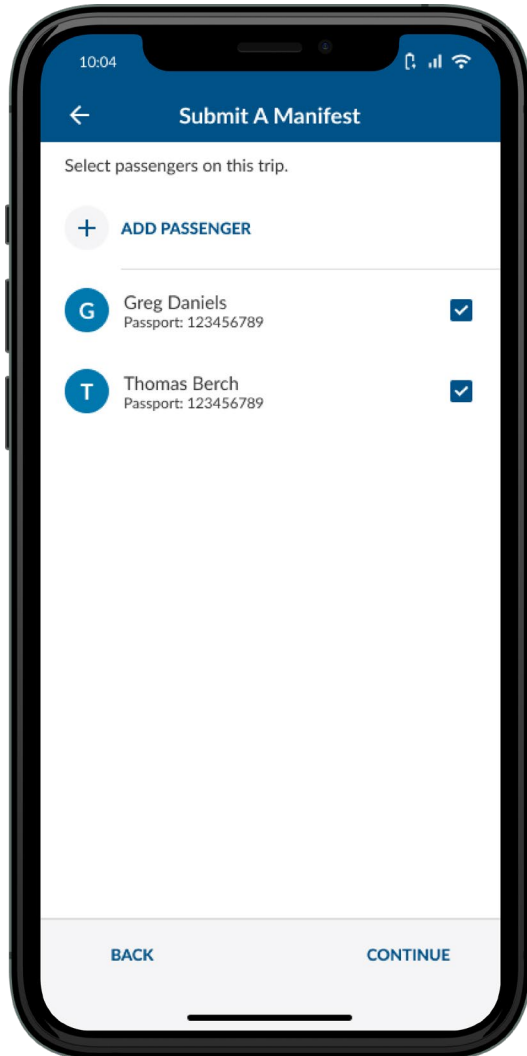
## 10b) Manually Input (Add Passenger)

Manually input passenger's information, verify the information is correct, and select "Continue".



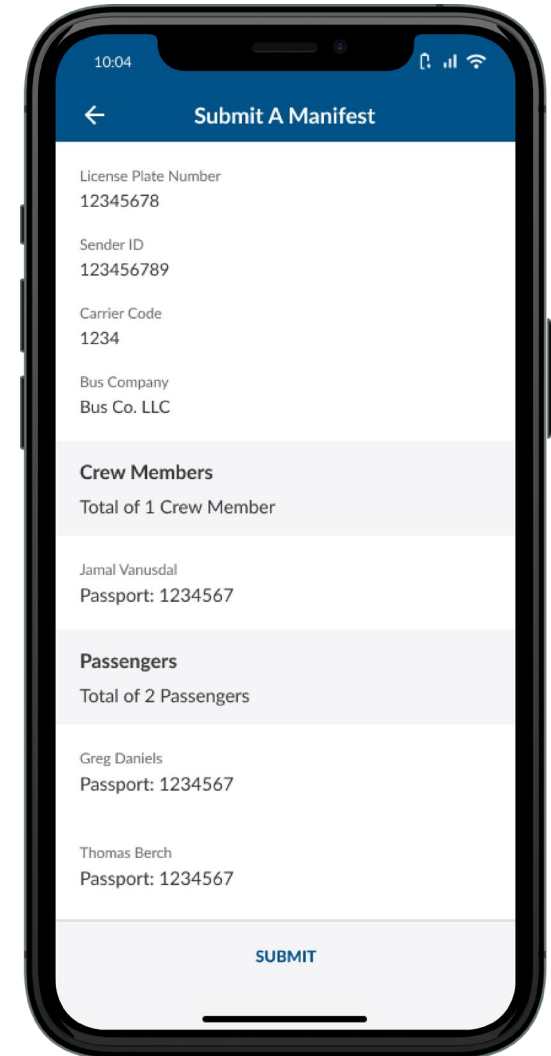
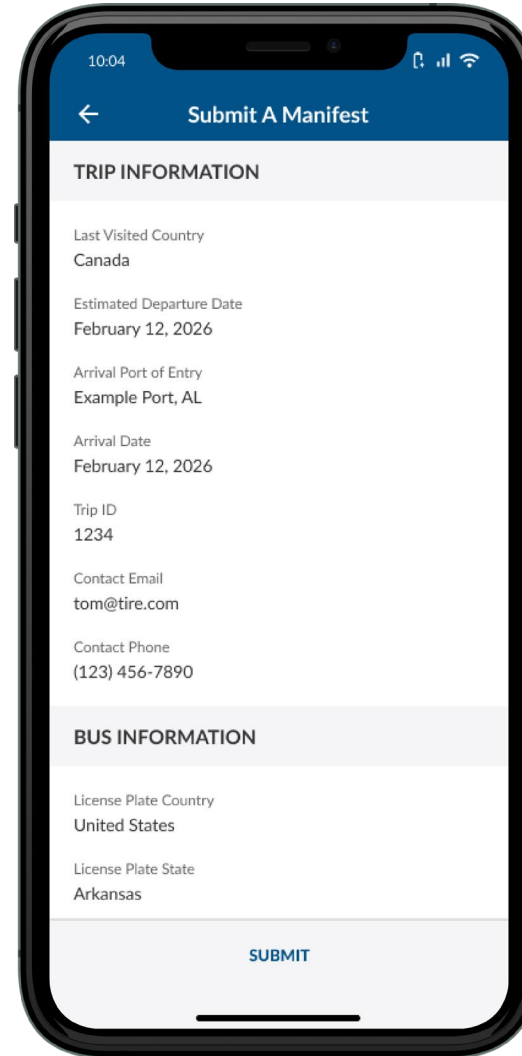
## 11) Passengers

Repeat Steps 9-10 as needed until all passengers have been added, then select "Continue".



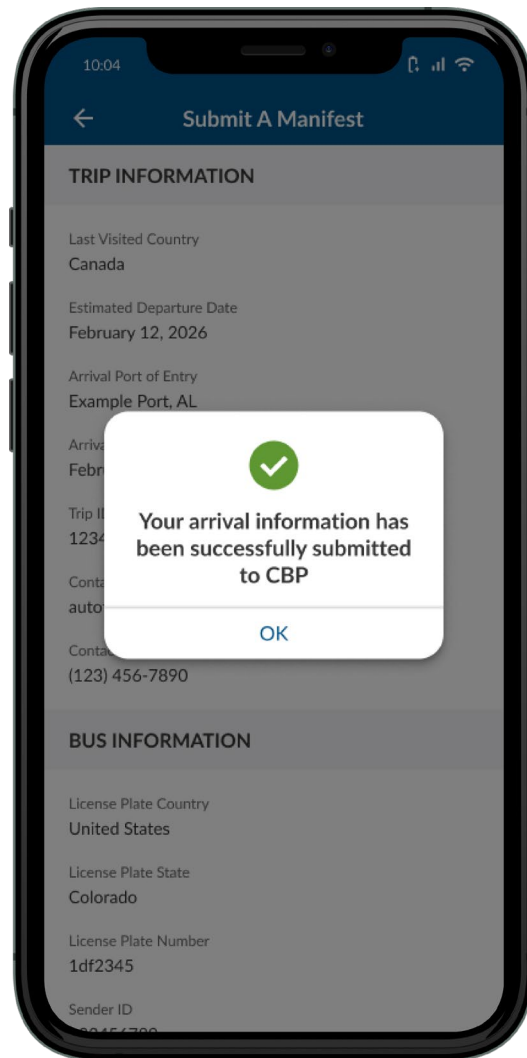
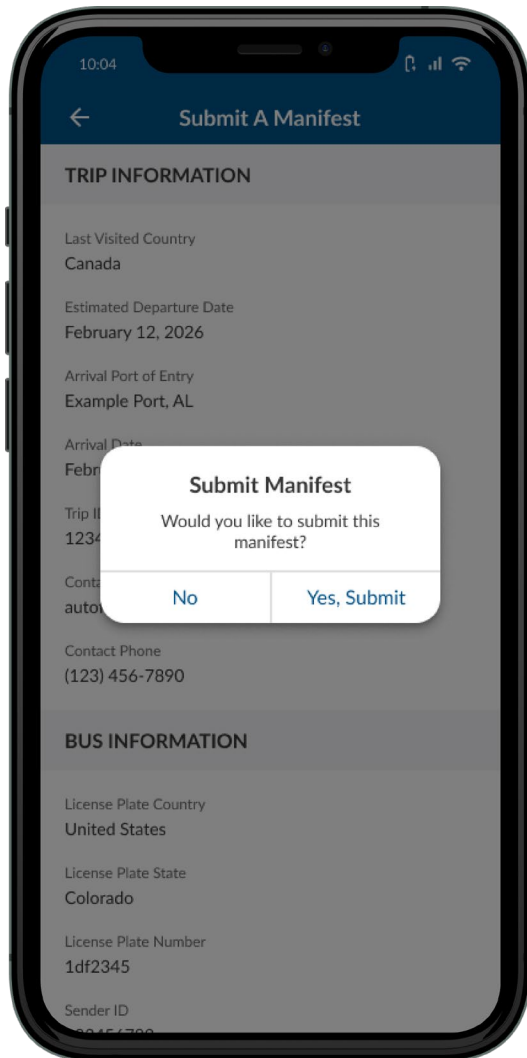
## 12) Review Manifest Details

Review manifest details and ensure that all information is accurate, then select "Submit."



## 13) Submit Manifest

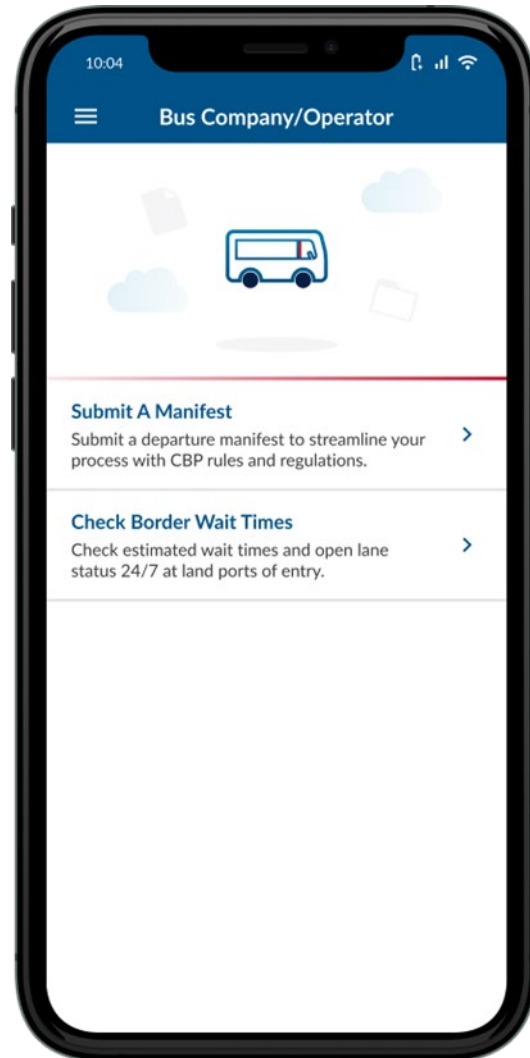
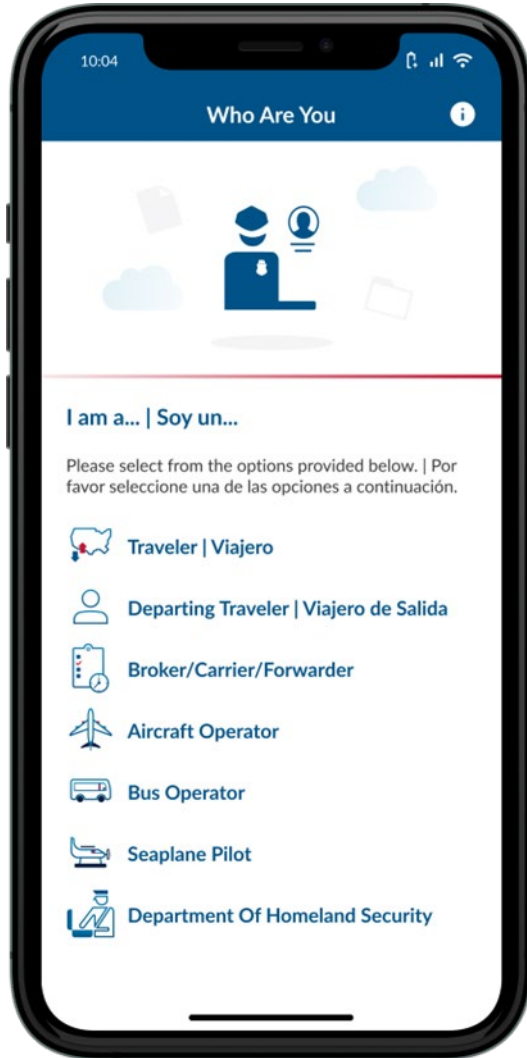
Review the pop-up and select “Yes, Submit.” Upon a successful submission a confirmation pop-up will appear, after reviewing the pop-up select "Ok".



# Bus Operator Check Border Wait Times

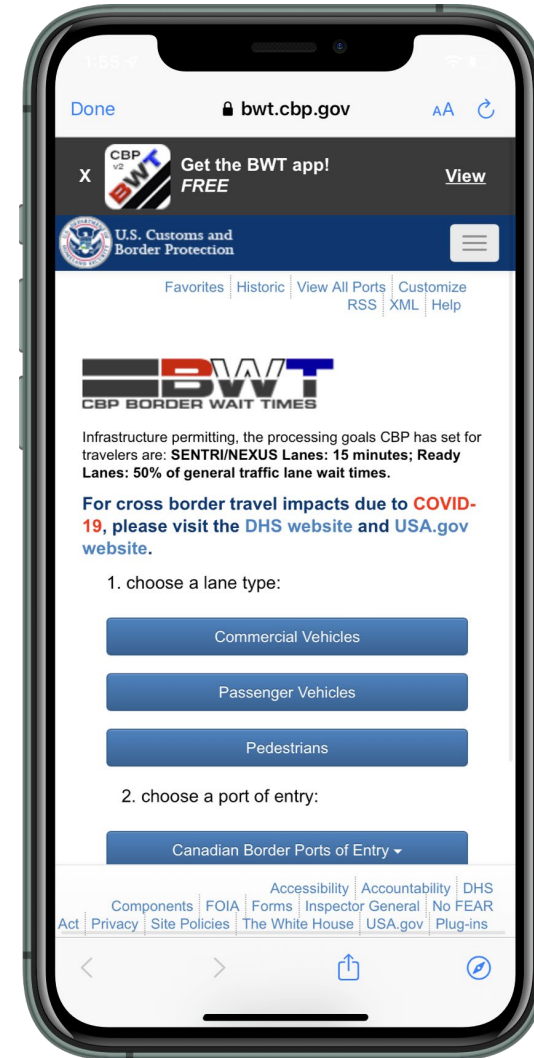
## 1) Who Are You

To begin, select “Bus Operator”, then select “Check Border Wait Times.”



## 2) CBP Border Wait Times

The app will redirect to [bwt.cbp.gov](http://bwt.cbp.gov) where you can input your information and view live border wait times.

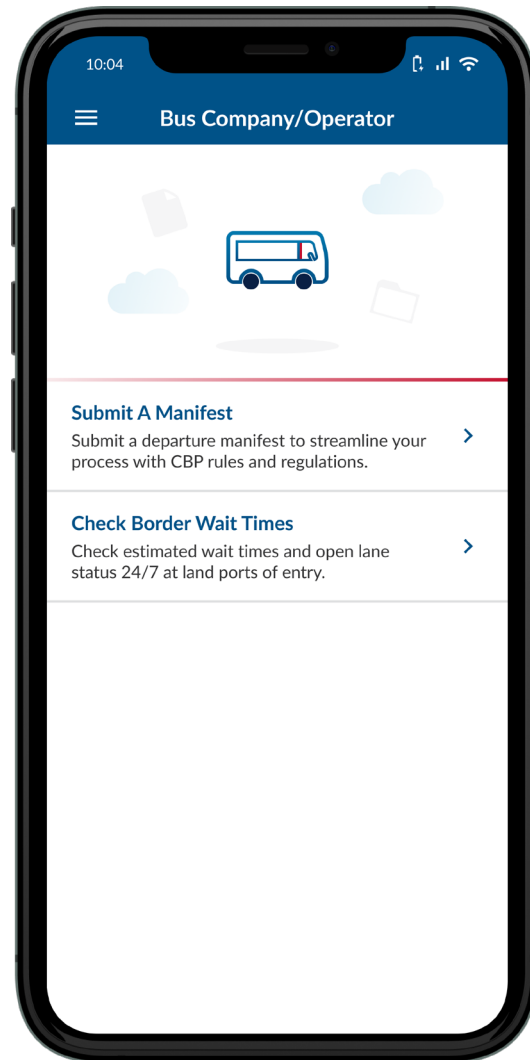
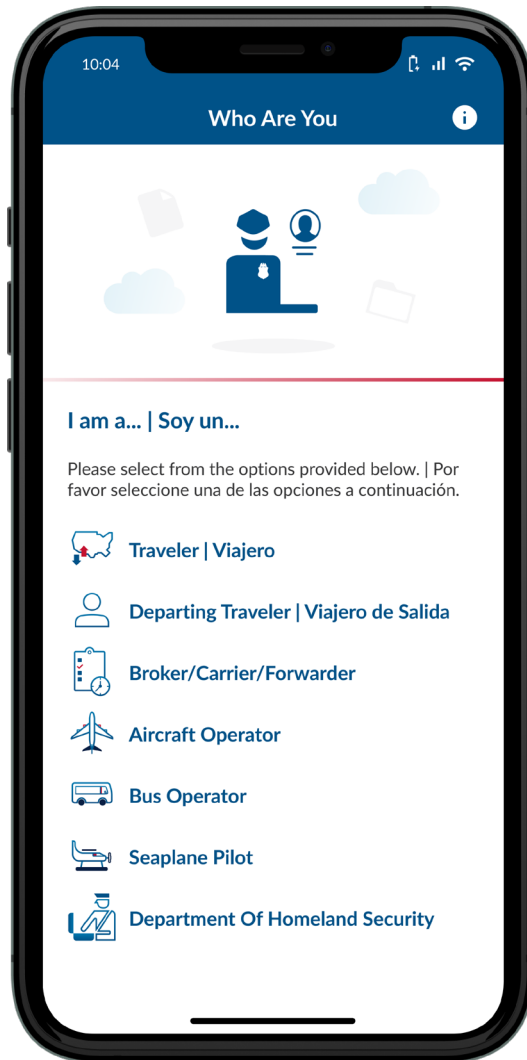


# Bus Operator

## View a Manifest After Submission

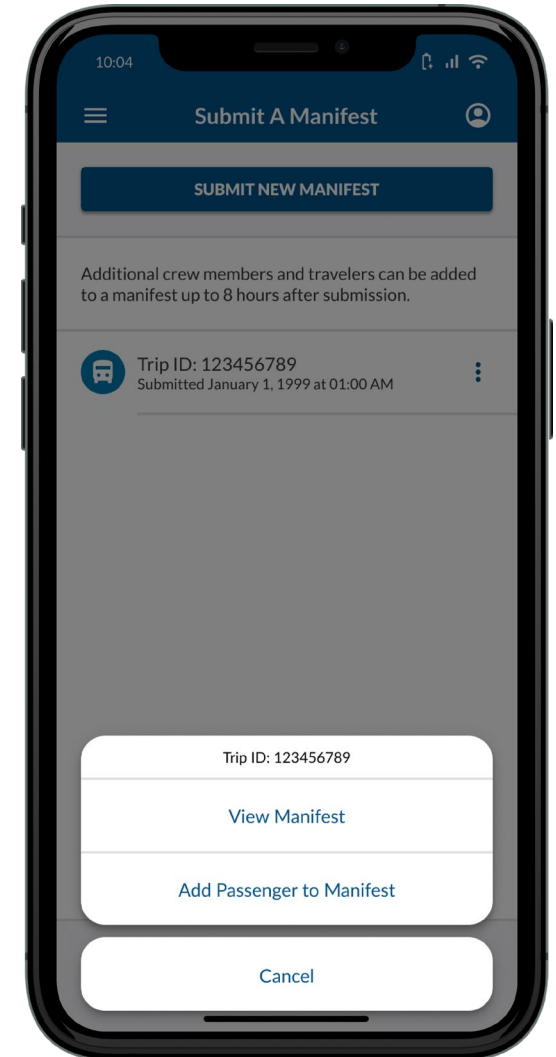
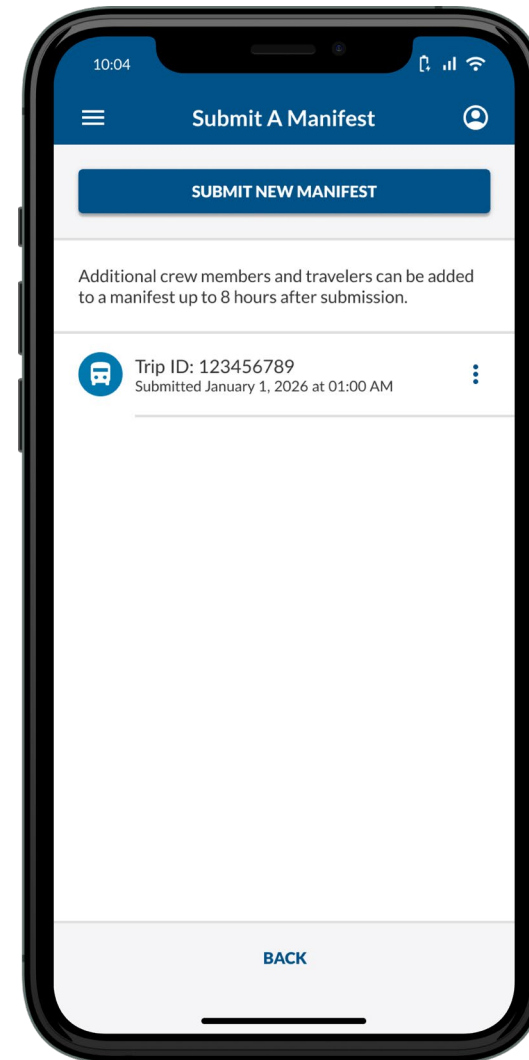
### 1) Who Are You

To begin, select “Bus Operator”, then select “Submit A Manifest.”



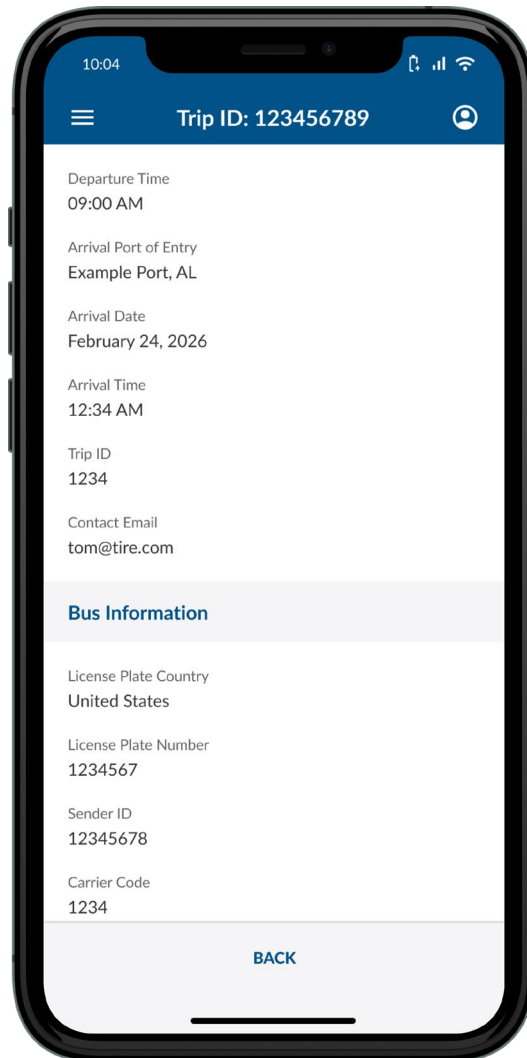
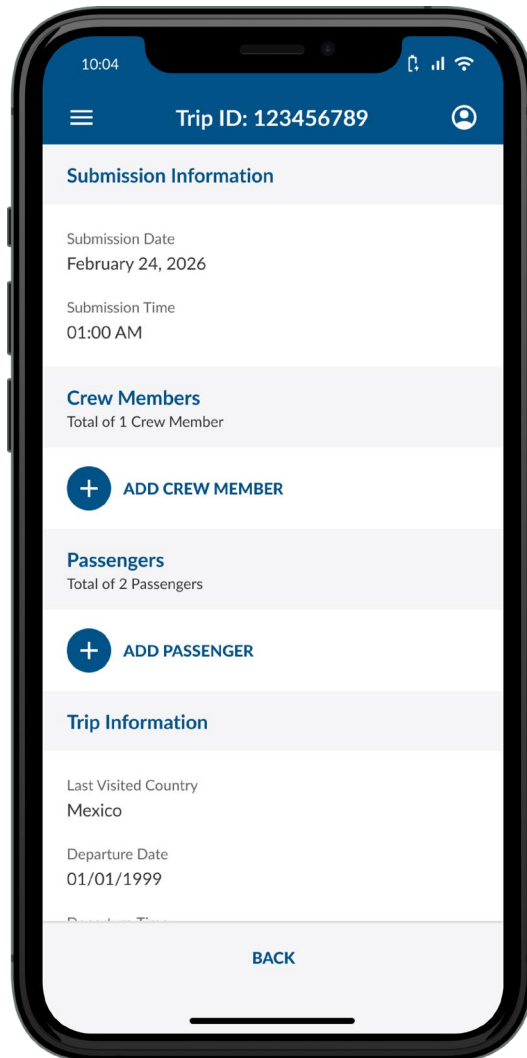
### 2) Existing Manifest

Click on an existing Trip ID and then select “View Manifest”.



### 3) Submission Information

View submission information for the selected trip.

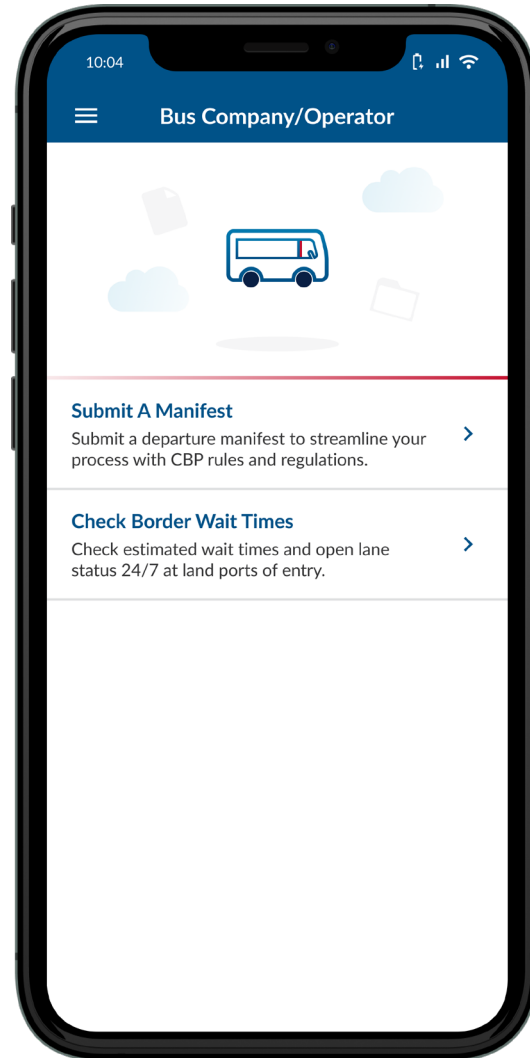
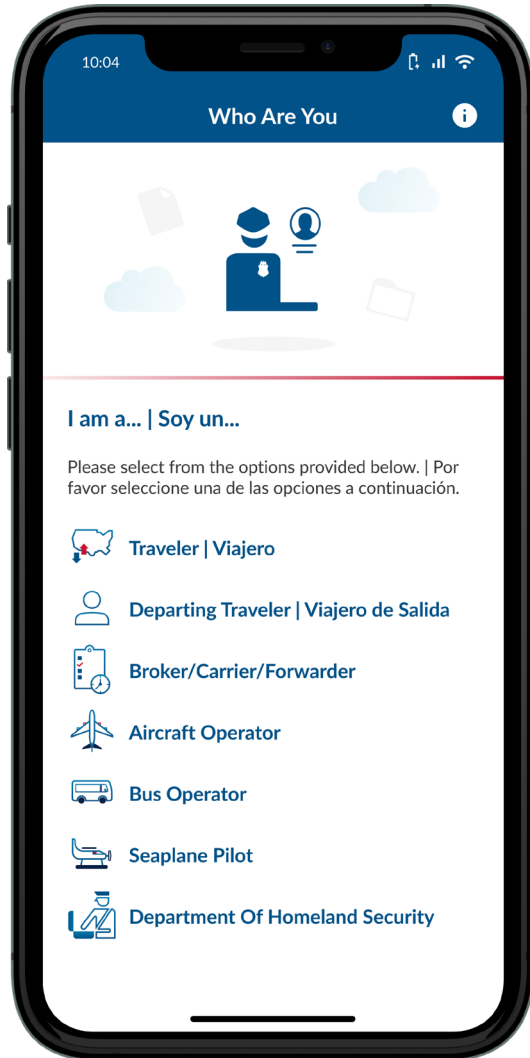


# Bus Operator

## Edit a Manifest After Submission – Add Crew Member or Passenger

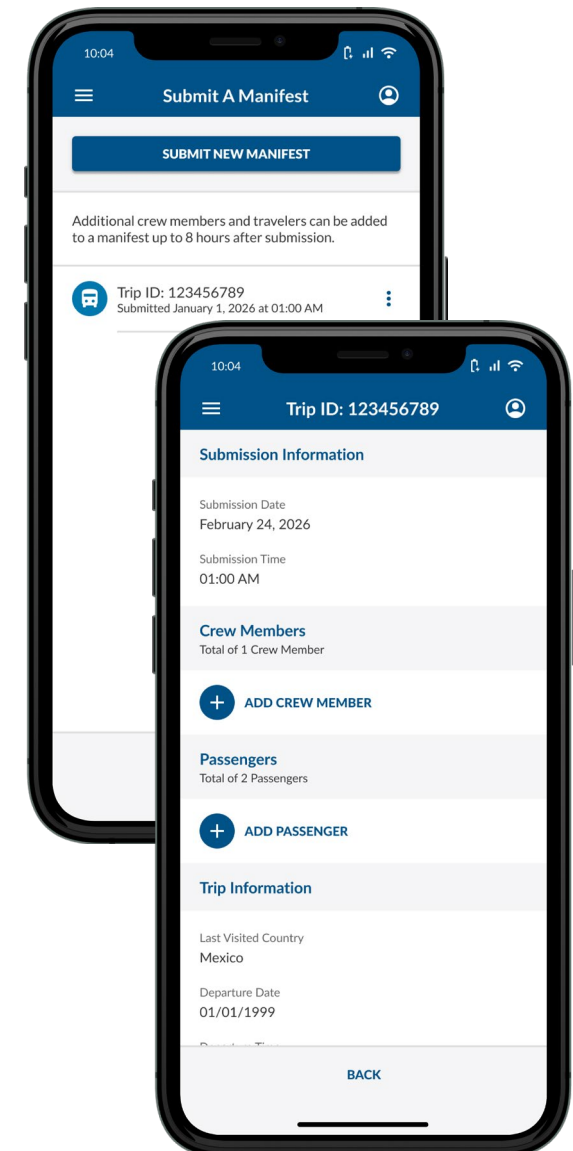
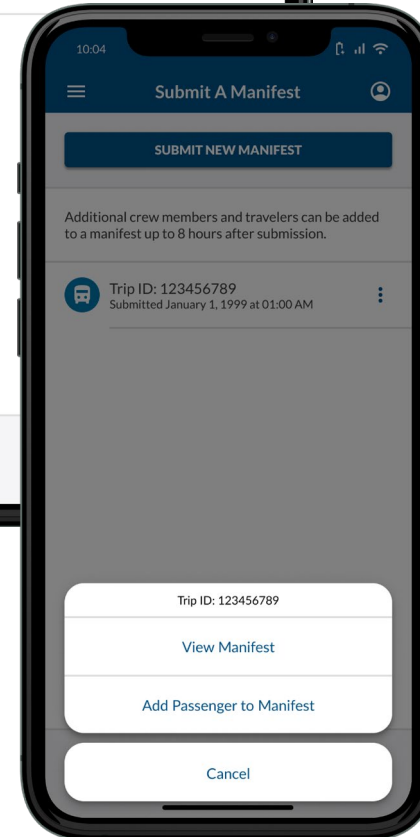
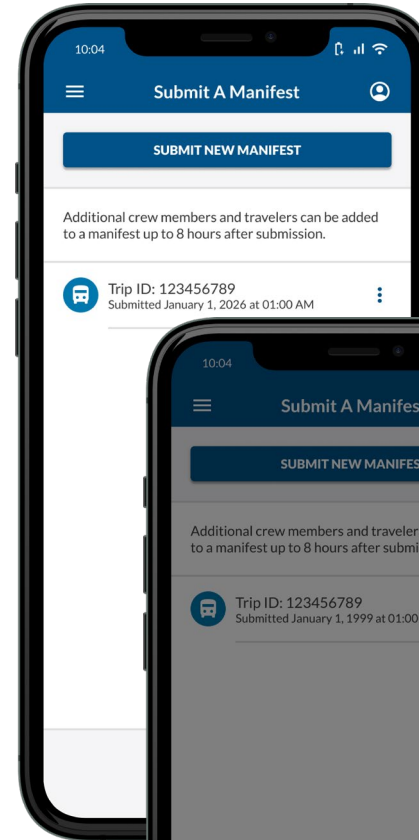
### 1) Who Are You

To begin, select “Bus Operator”, then select “Submit A Manifest.”



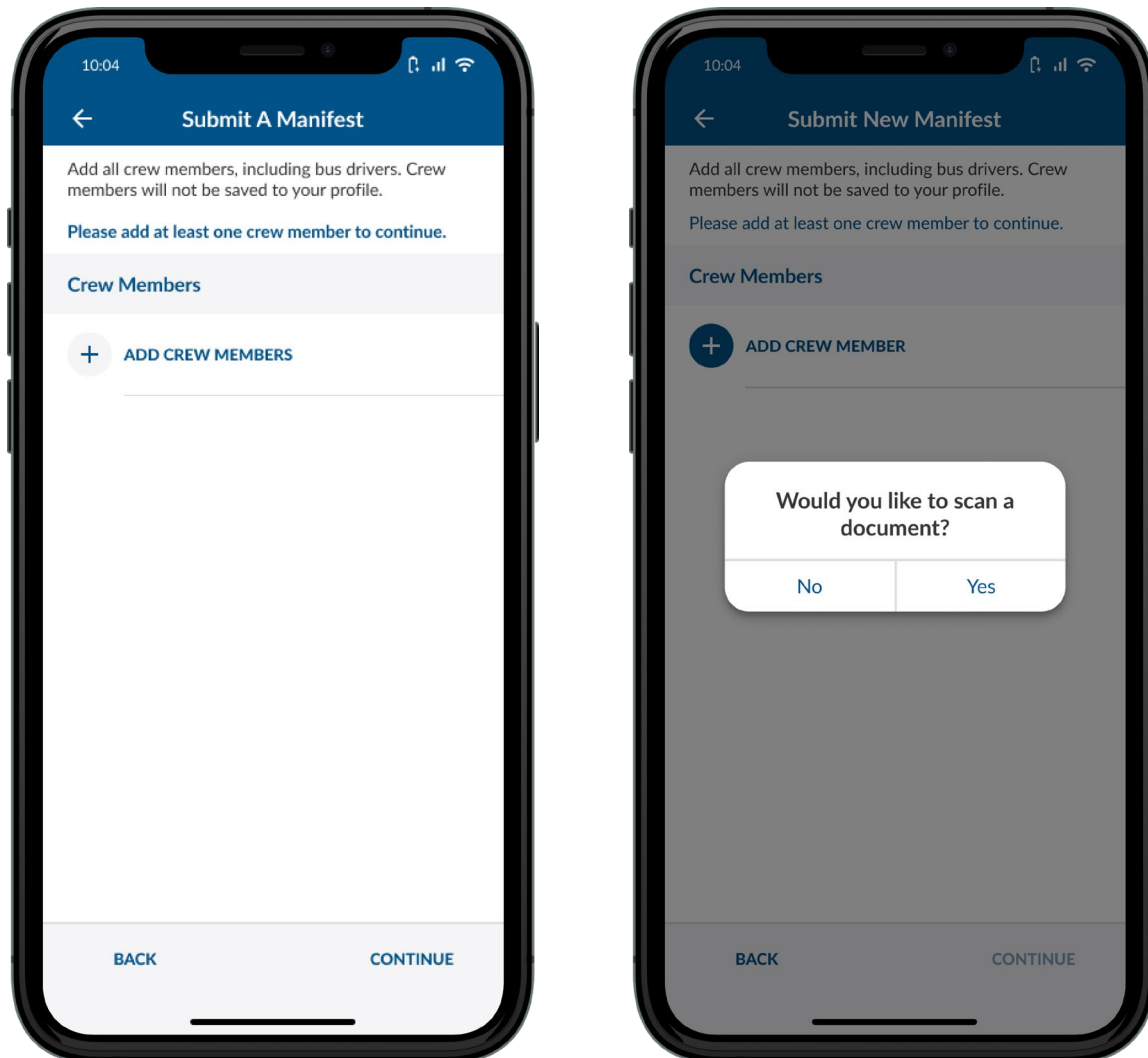
### 2) Add Crew Member or Passenger

Select the 3 dots next to a Trip ID and select "Add Passenger to Manifest" -OR- select an existing Trip ID and select either "Add Crew Member" or "Add Passenger"



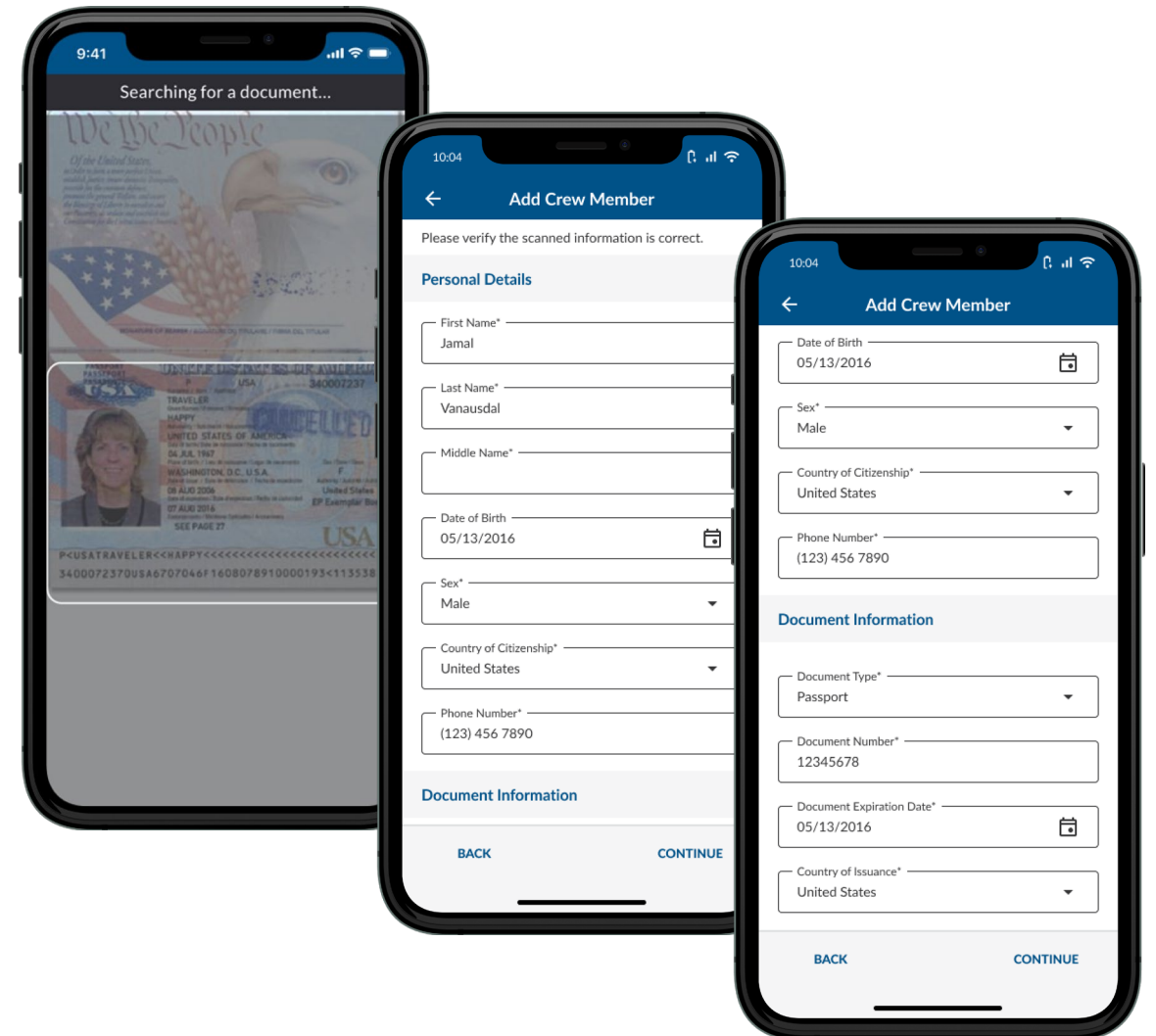
### 3) Add Crew Member

Either scan a document (4a) or manually enter a crew member's information (4b). Even if all crew members were previously submitted, you must resubmit one crew member before proceeding.



### 4a) Scan Document (Add Crew Member)

Scan crew member's document, verify the information is correct, and select "Continue".



### 4b) Manually Input (Add Crew Member)

Manually input crew member's information, verify the information is correct, and select "Continue".

10:04

← Add Crew Member

Enter travel document details.

**Personal Details**

First Name\*  
Jamal

Last Name\*  
Vanausdal

Middle Name\*

Date of Birth  
05/13/2016

Sex\*  
Male

Country of Citizenship\*  
United States

Phone Number\*  
(123) 456 7890

**Document Information**

BACK CONTINUE

10:04

← Add Crew Member

Date of Birth  
05/13/2016

Sex\*  
Male

Country of Citizenship\*  
United States

Phone Number\*  
(123) 456 7890

**Document Information**

Document Type\*  
Passport

Document Number\*  
12345678

Document Expiration Date\*  
05/13/2016

Country of Issuance\*  
United States

BACK CONTINUE

### 5) Crew Members

Once a crew member has been added to the manifest select "Continue". Repeat Steps 3-4 to add additional crew members.

10:04

← Submit A Manifest

Add all crew members, including bus drivers. Crew members will not be saved to your profile.

Please add at least one crew member to continue.

**Crew Members**

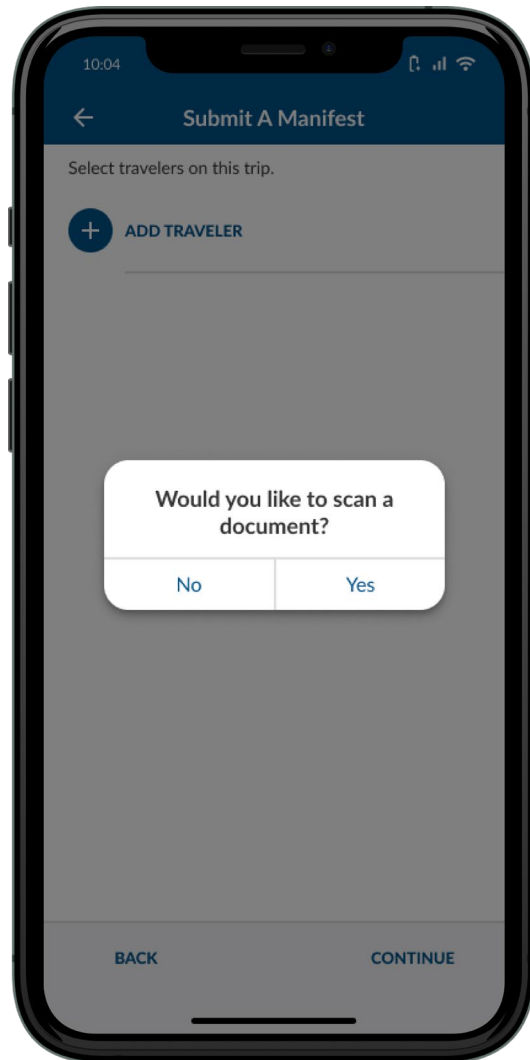
+ ADD CREW MEMBERS

J Jamal Vanausdal  
Passport: 123456789

BACK CONTINUE

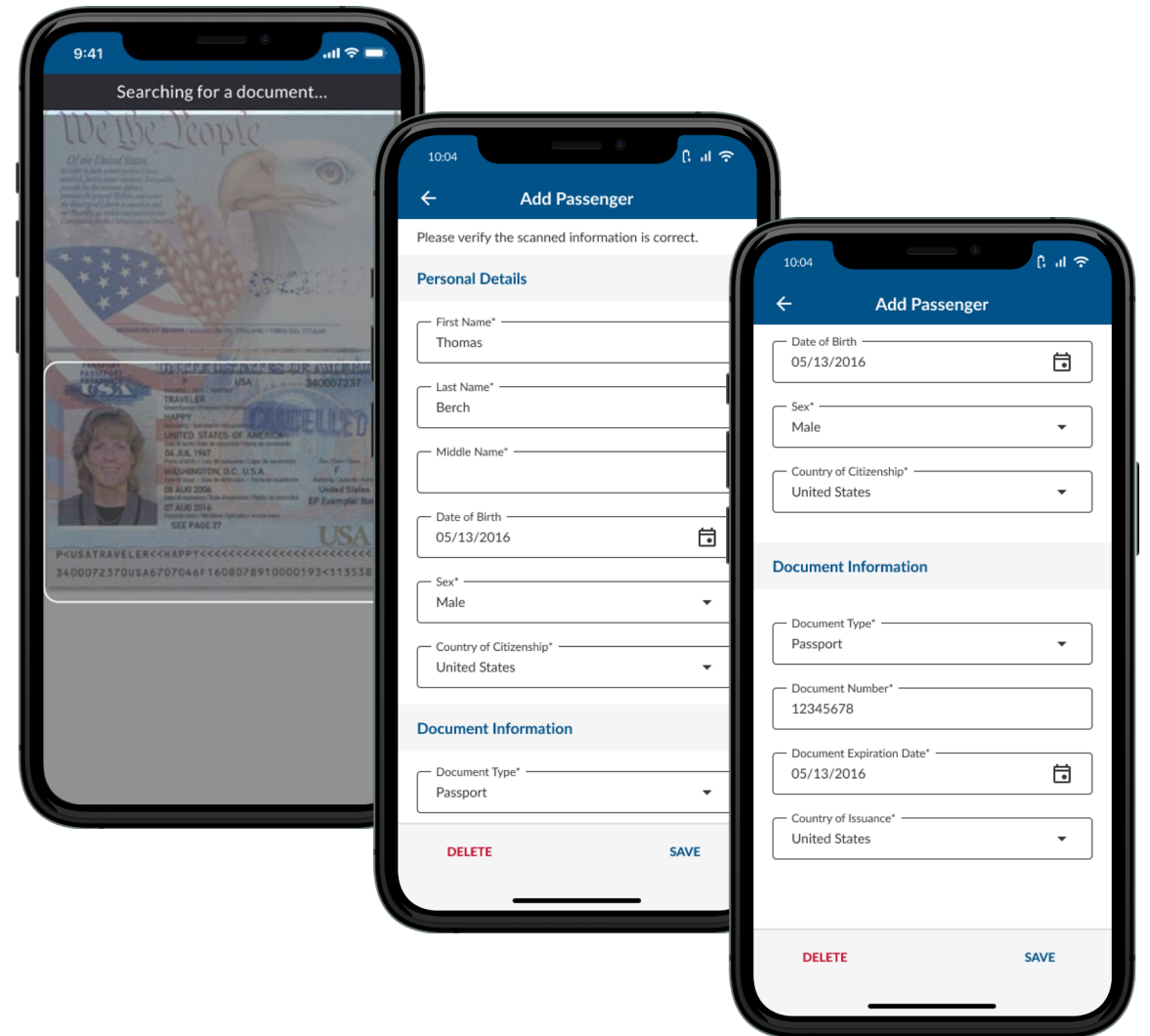
### 6) Add Passenger (optional)

If desired, add new passengers to the manifest by selecting “Add Passenger” and either scanning a document (7a) or manually entering a passenger's information (7b) –OR- If not desired, select “Continue” and proceed to Step 8.

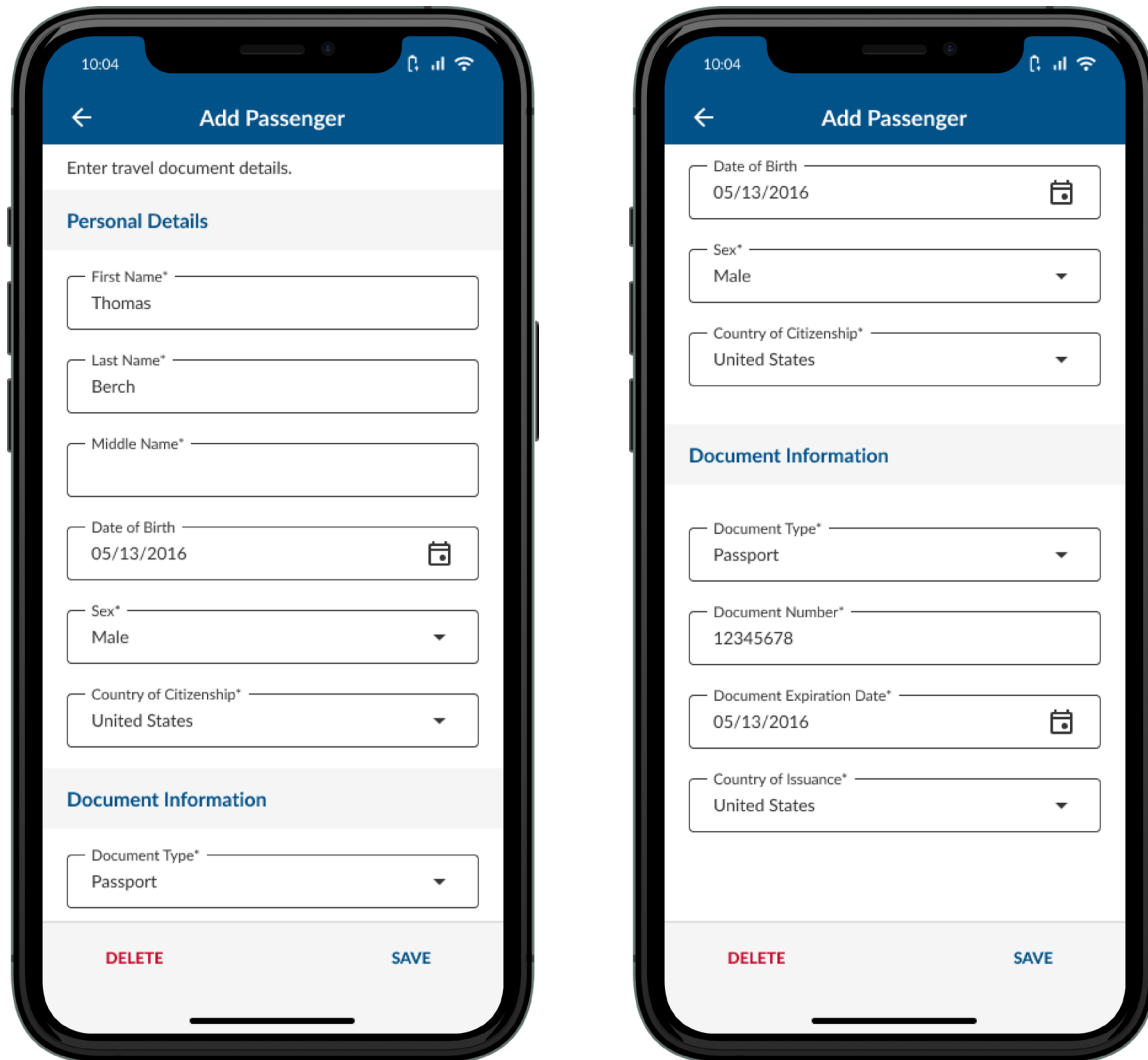


### 7a) Scan Document (Add Passenger - optional)

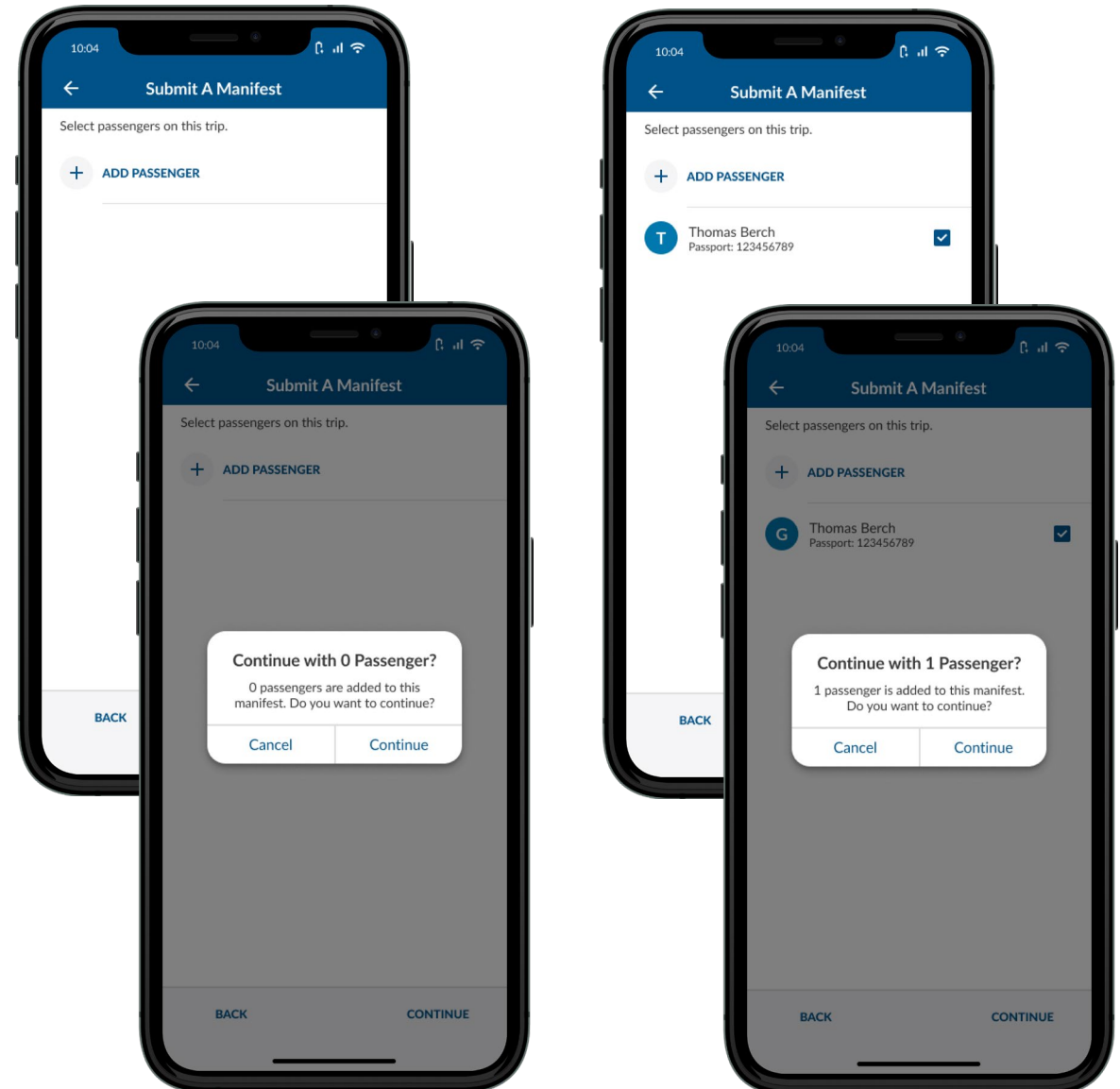
Scan passenger's document, verify the information is correct, and select “Save”.



7b) Manually Input (Add Passenger - optional)  
Manually input crew member's information, verify the information is correct, and select "Continue".

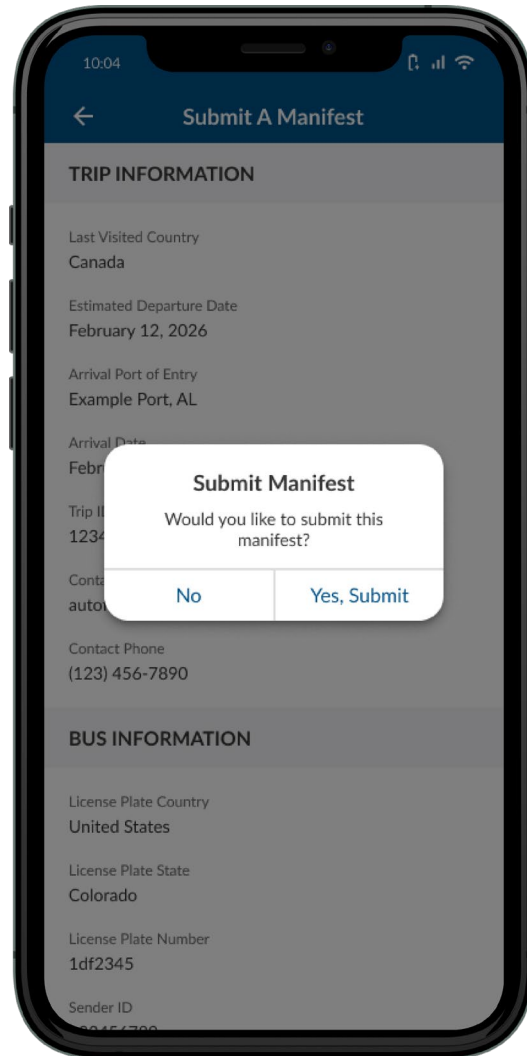
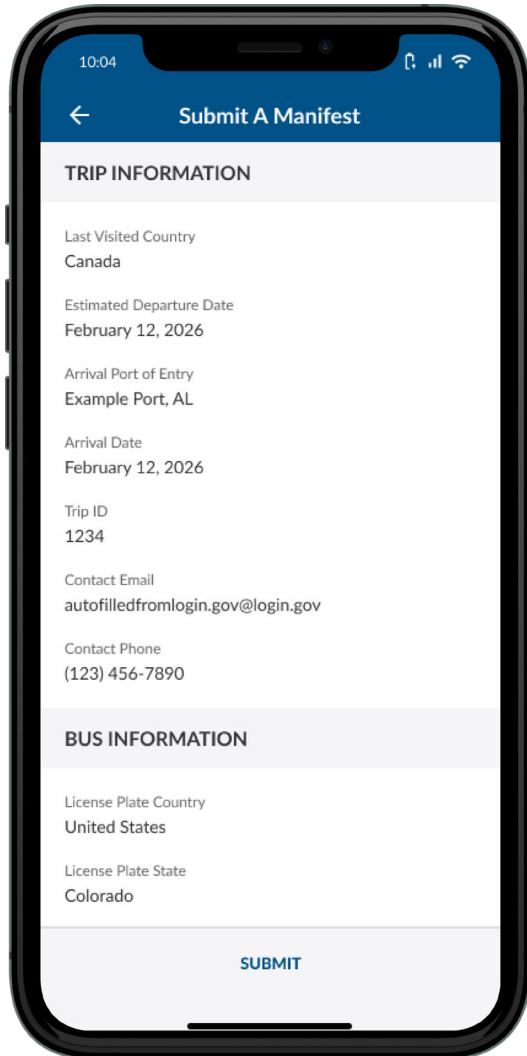


8) Passengers  
Repeat Steps 6-7 to add additional passengers. Once all desired passengers have been added select "Continue".



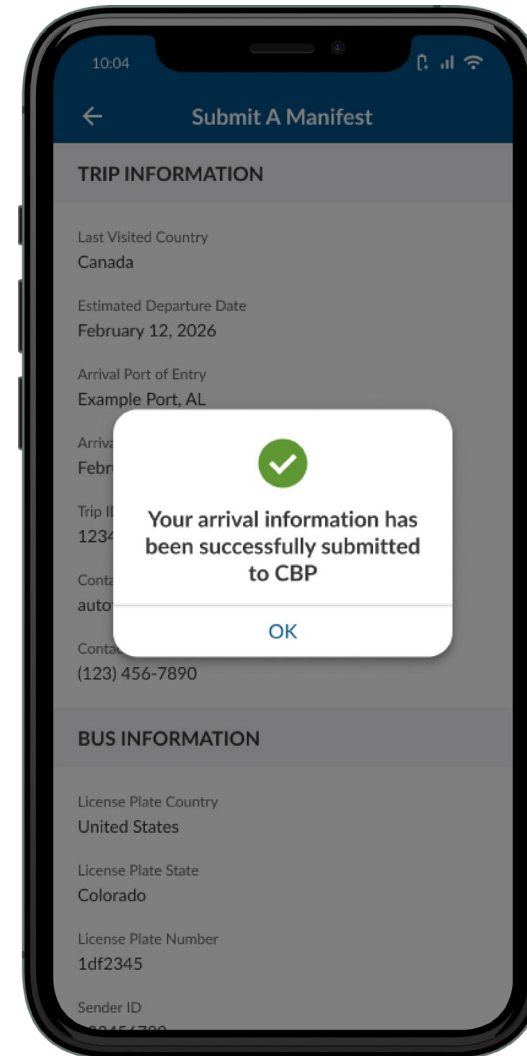
### 9) Review and Submit

Review updated information and select “Submit”.



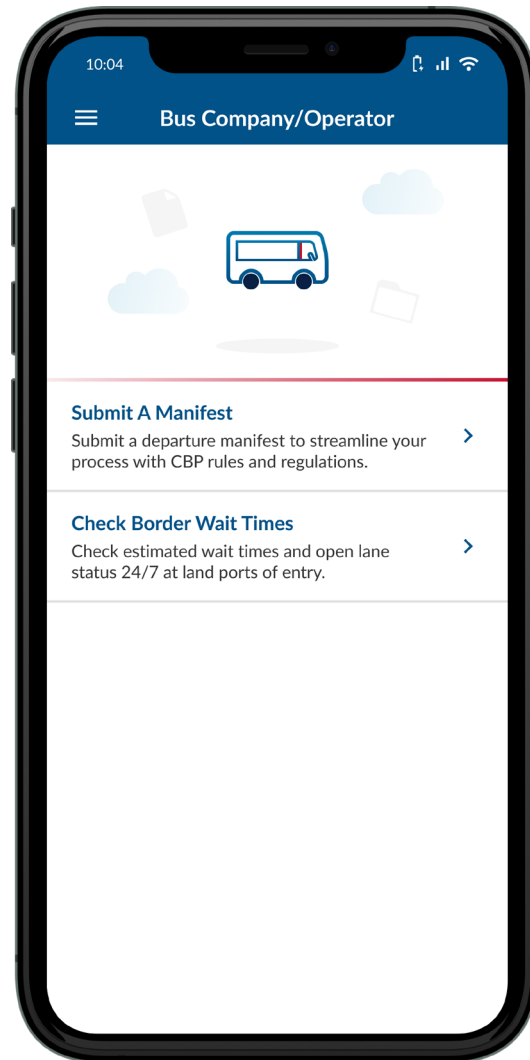
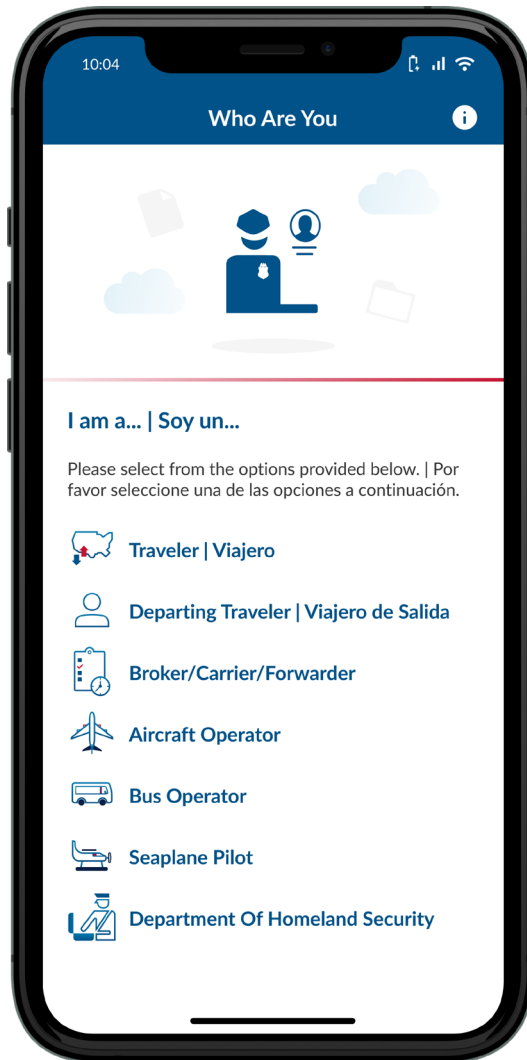
### 10) Confirmation Page

Once the updated manifest has been submitted, you will receive a confirmation pop-up. Review the pop-up and select “OK.”



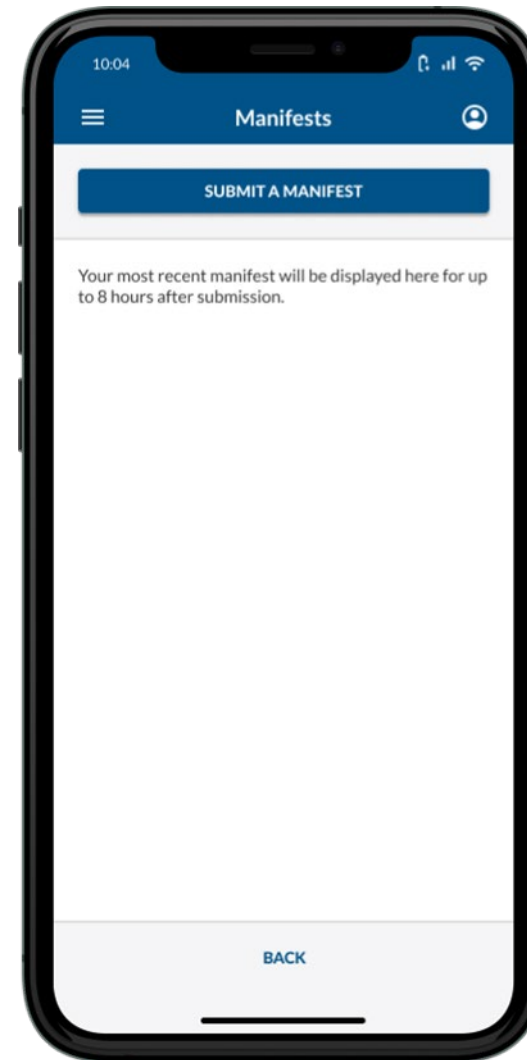
## 1) Who Are You

To begin, select “Bus Operator”, then select “Submit a Manifest.”



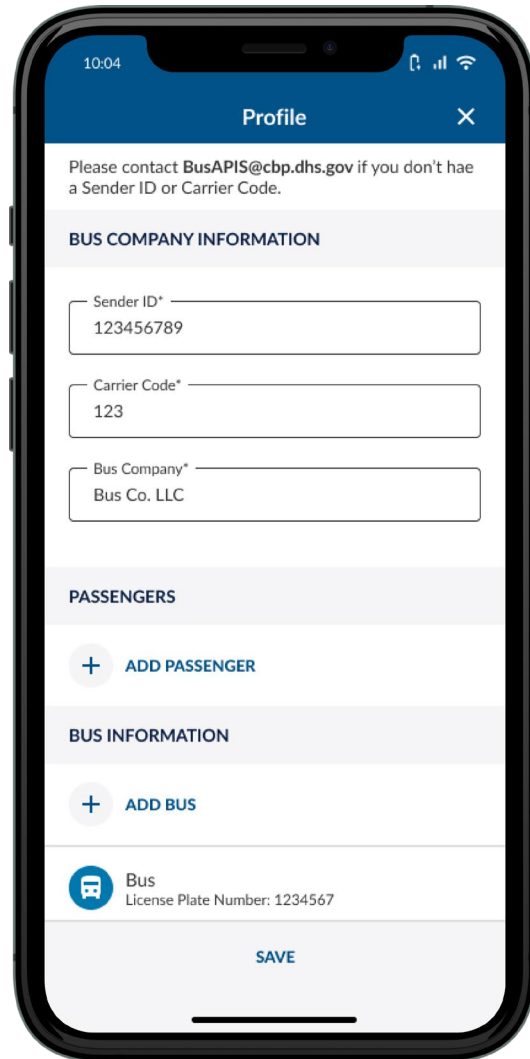
## 2) Access Profile

Select the profile icon in the top right corner of the screen.



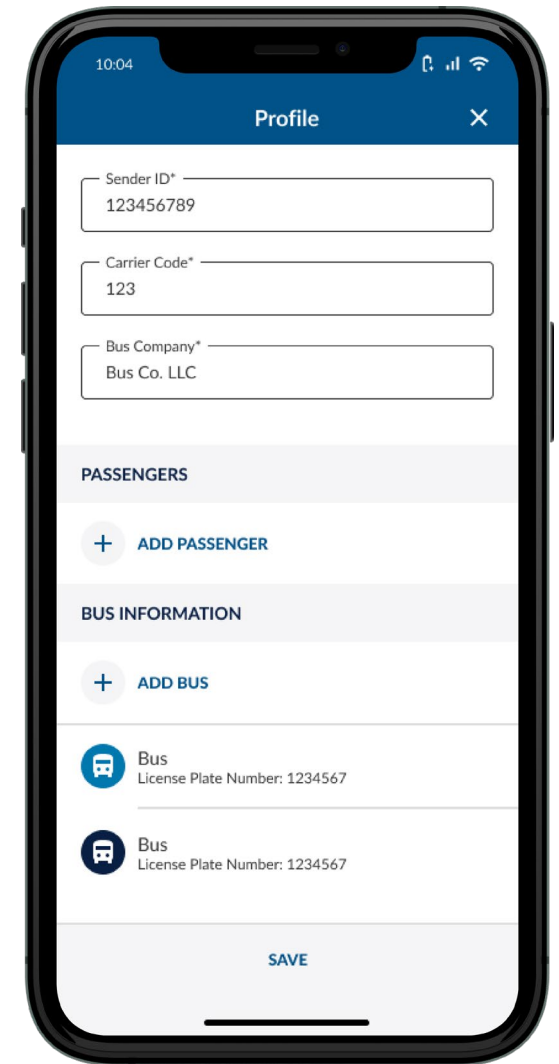
### 3) Profile

View profile and update bus company information as needed. To add a new bus, select “Add Bus” (Step 4). To edit or delete an existing bus, select the bus (Step 5) To add a passenger, select “Add Passenger” (Step 6).



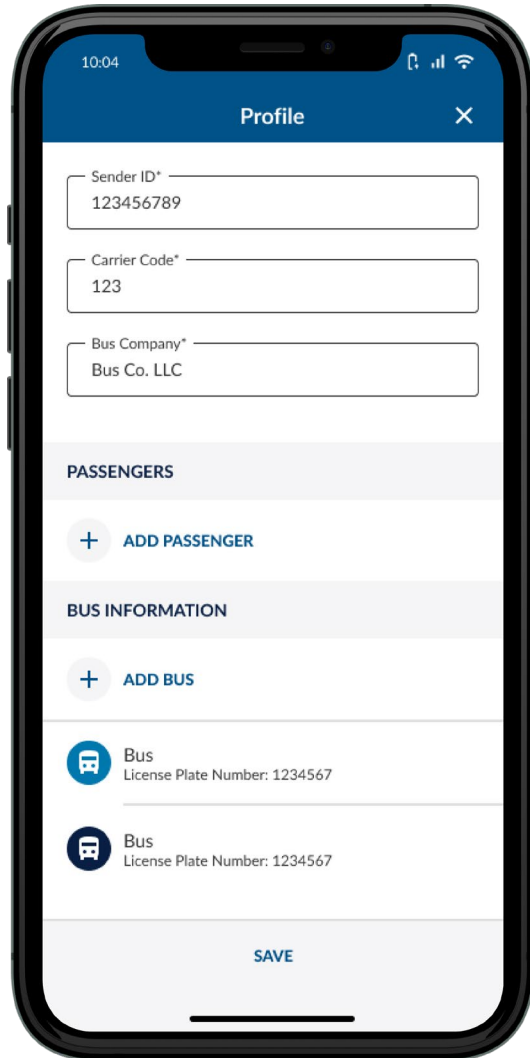
### 4) Add Bus

Input new bus information and select “Save”.



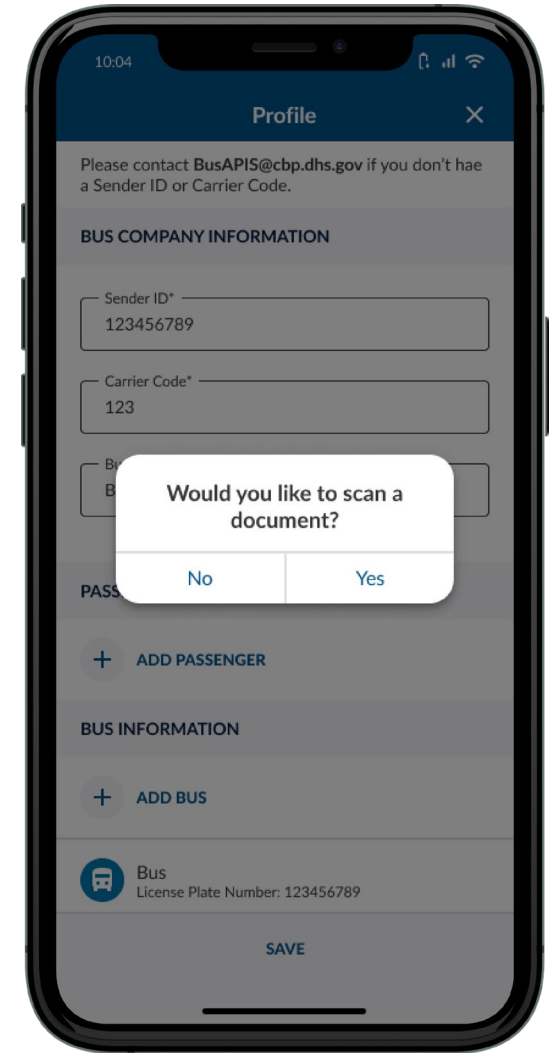
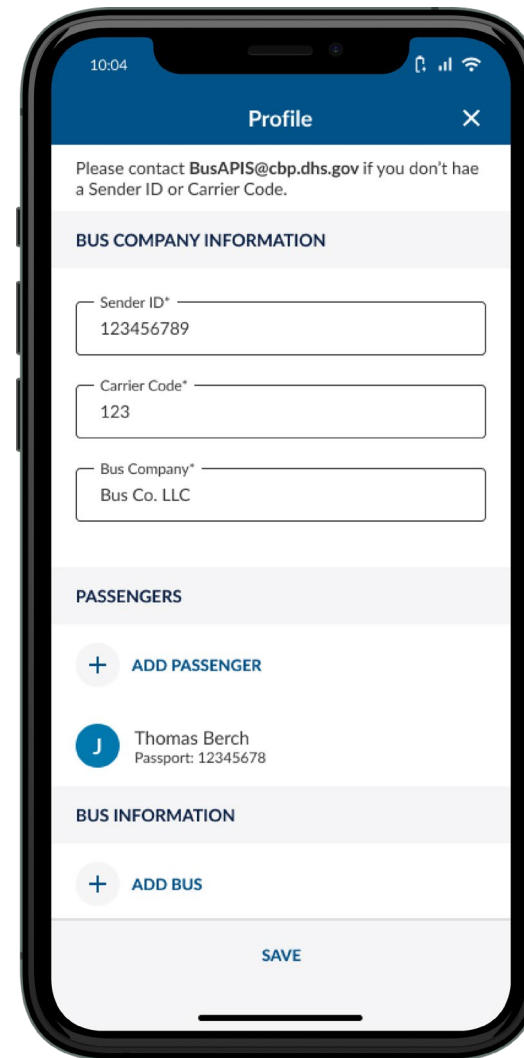
## 5) Edit or Delete Bus Information

To edit or delete a bus, select the desired bus then either edit the displayed information and select “Save” or delete the information by selecting “Delete”.



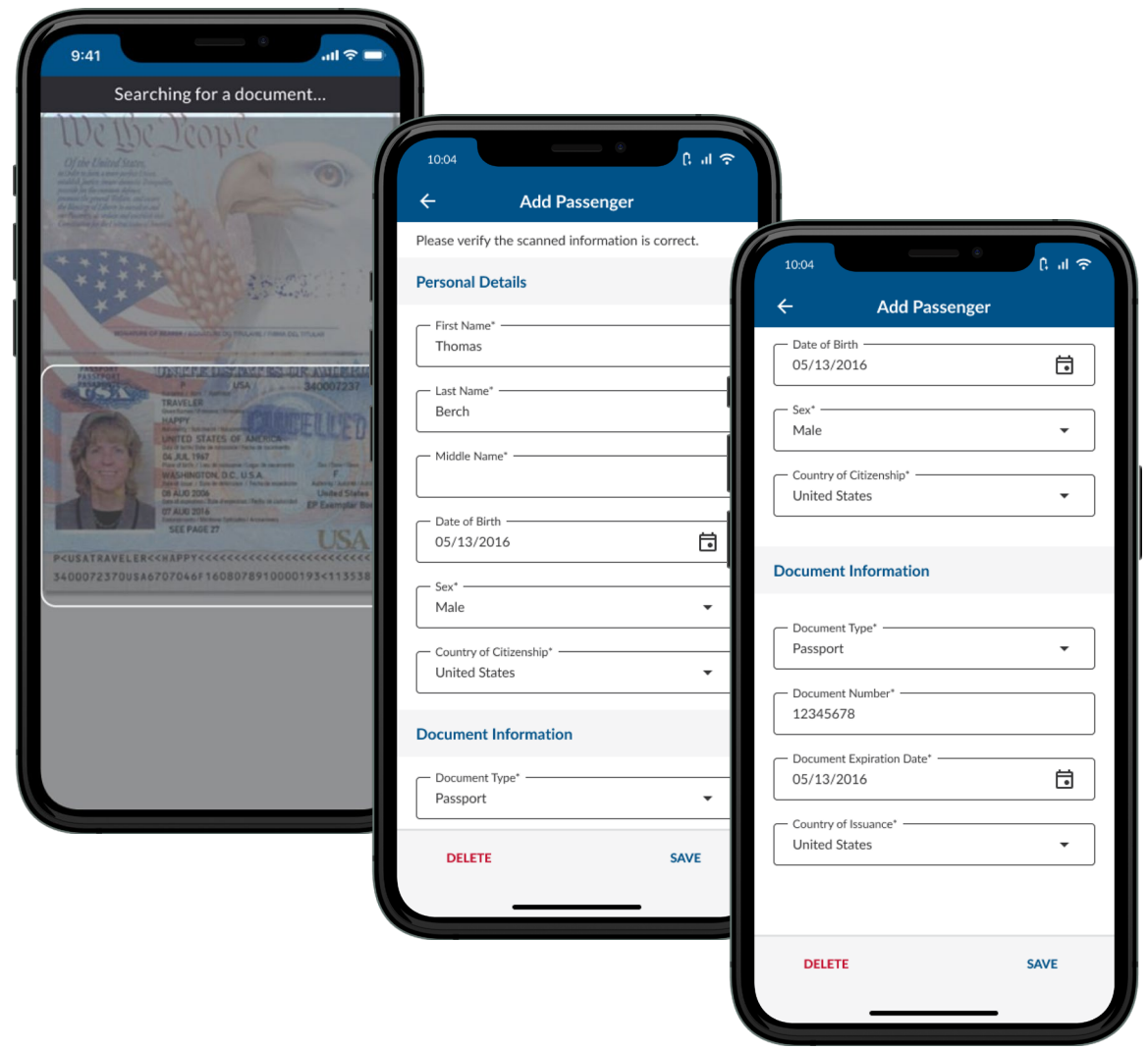
## 6) Add Passenger

Select “Add Passenger” and either scan a document (7a) or manually input a passenger's information (7b).



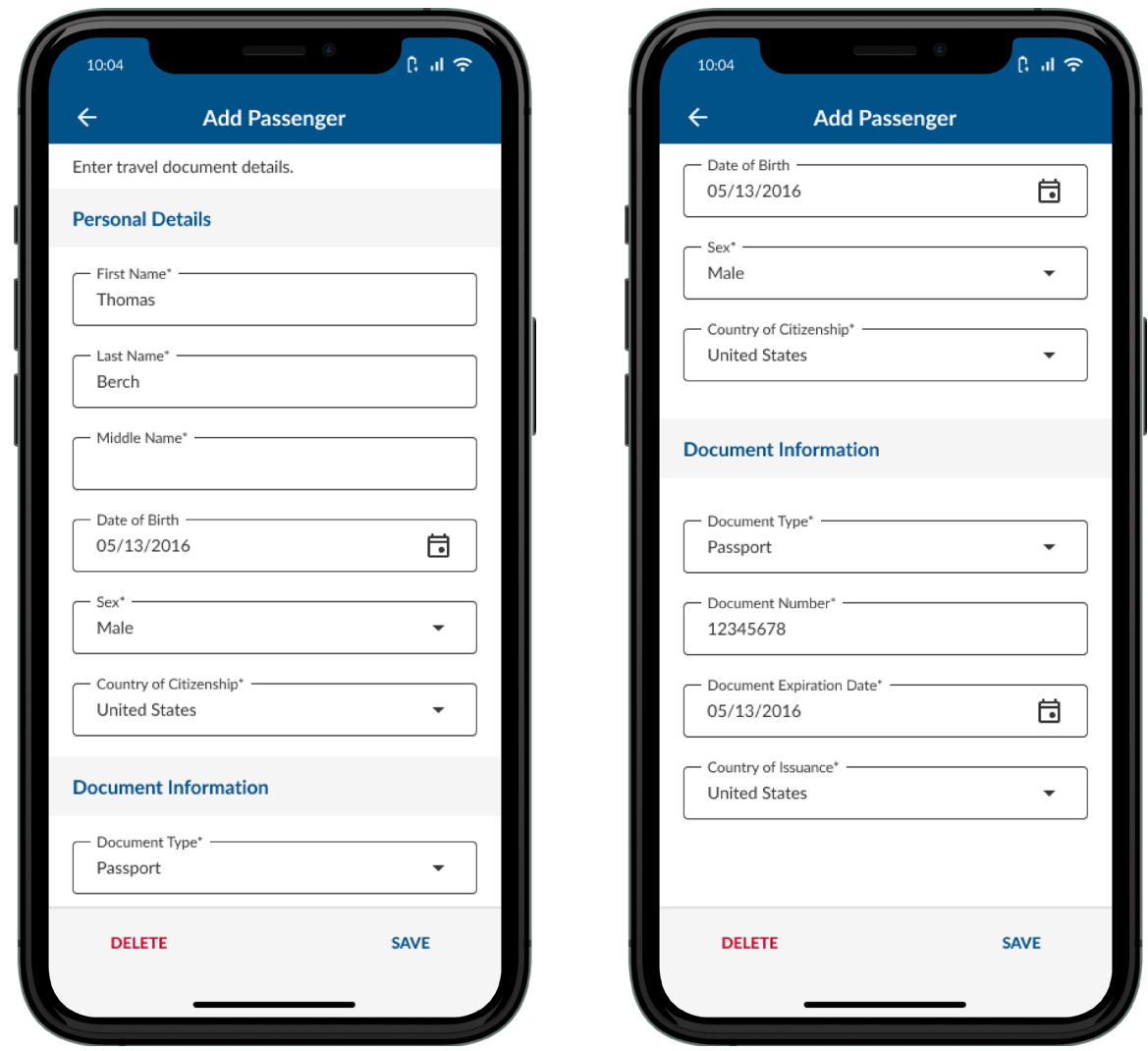
## 7a) Scan Document

Scan passenger's document, verify the information is correct, and select "Save".



## 7b) Manual Input

Manually input the passenger's information, verify the information is correct and select "Save".



## 8) Save Edits (Profile)

Review updated information and select “Save”.

