

COVID-19 Protection Procedures on a Motor Coach

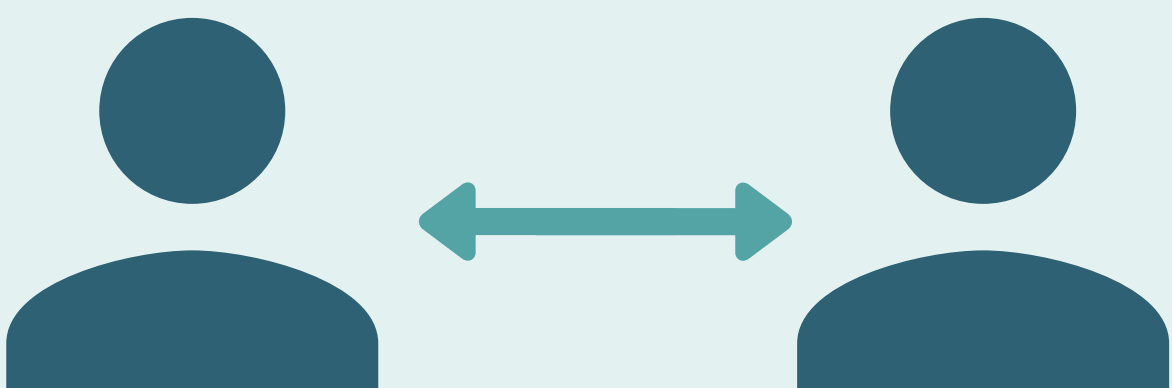
The Government of Canada has outlined proven interventions to limit the spread of COVID-19.

Motor coach operators have developed the following industry standards to promote customer confidence, ensure the safety and comfort of all passengers and reduce the risk of COVID-19.

The measures recommended in the guidance document are subject to provincial orders in which the motor coach company operates which may vary between provinces.

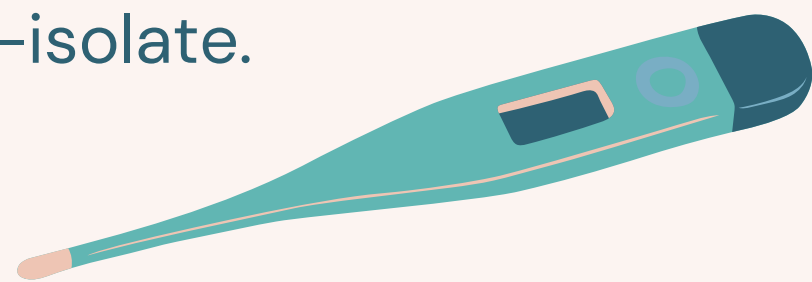
Accommodate Social Distancing

Companies will work carefully with customers on a case by case basis to accommodate social distancing recommendations when passengers are not equipped with face coverings as feasible, according to provincial and federal guidelines



Drivers Monitored for Symptoms

Drivers self-monitor and have a duty to report symptoms to operators. Drivers may be required to self-isolate.



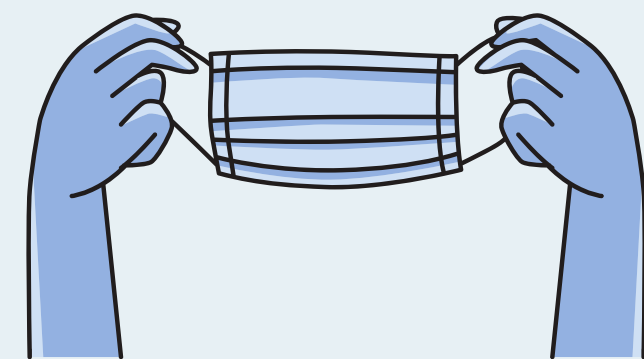
Enhanced Cleaning Protocols

All vehicle interiors cleaned with disinfectants according to GoC guidelines found [here](#) and added diligence when cleaning handrails, arm rests, lavatories and all frequently touched surfaces before and after every trip.



Provide Fleet With Safety Materials

Ensure that drivers have access to appropriate disinfectants, hand sanitizer, personal protective equipment, and other material needed to clean high-touch surfaces.



Make Sanitizer Available

Ensure hand sanitizer is available for both driver and passenger use



Be advised these protocols were developed in accordance with Government of Canada guidelines as of May 2020.

As the situation evolves, this information is subject to change.

Reduction of Shared Vehicles

Minimise the number of vehicles shared by employees to limit the spread of the virus between different users of the same vehicles where possible.



Practice Proper Hygiene

Drivers required to frequently wash hands with warm soap and water, and where this is not available to use alcohol-based hand sanitizer frequently (in accordance with the [Government of Canada guidance](#)).

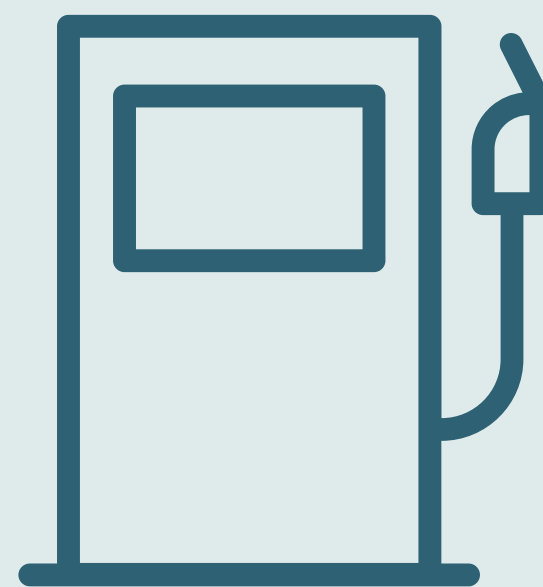


Encourage Passenger Cooperation

Encourage passengers to wear face coverings for the entire duration of their travel, including prior to boarding in accordance with [guidance from the Government of Canada](#)



Precautions at the Pump

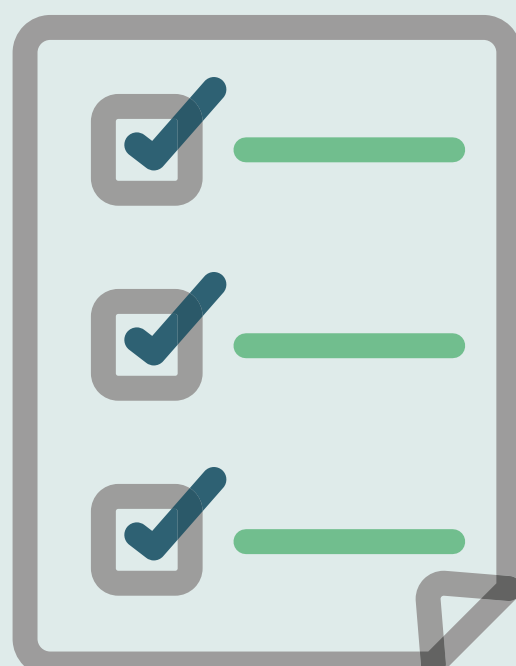


Drivers are encouraged to wear gloves when pumping fuel, touching the service station door handles.

Drivers must follow a company provided cleaning “checklist”

The checklist must be signed by the driver at the completion of each trip and submitted to the operator. The checklist outlines the surfaces that need to be cleaned.

Alternatively, cleaning staff may clean a vehicle, and the driver will check and certify that this has been done.



Communication

Make available on company websites, information from public health officials for passengers on how to reduce the spread of COVID-19, such as

- wear face coverings
- frequent hand washing
- avoid touching face
- other hygiene measures [recommended by the Government of Canada](#)



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